



# 2019 KIA SPORTAGE

## Vehicle Feature Tips

Many of the Tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features and Functions Guide and Quick-Start Guide hangtag supplied with your new vehicle.



2019 Sportage SX Turbo AWD

### Voice Recognition<sup>1</sup> and Bluetooth<sup>®2</sup>

#### Using Voice Recognition

Improve Bluetooth<sup>®2</sup> Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

- Use full names (first and last names) vs. short or single syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
- Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, \*, +, etc.).
- Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
- Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
- Always wait for the beep before speaking any commands.
- When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too soft or too loud.
- Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
- Your VR system may have difficulty understanding some accents or uncommon names.
- Press the talk button and say "Help" to get a list of available commands.

#### Pairing or Connecting Your Phone with Bluetooth<sup>®2</sup>

- Press the Phone hard key (if equipped) or "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Sportage as steps vary by radio.

- During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.
- If you experience any issues with auto-connection, try the following:
  - Reboot your phone (turn the phone off and then on).
  - Update the phone operating system to the most recently released version.
  - Delete the phone from the radio and the radio from the phone, and re-pair.
  - Ensure the phone has the Bluetooth<sup>®2</sup> feature activated.
- If some contacts are not downloading to the radio, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone<sup>®3</sup>) that are supported by the radio. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the radio, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the radio).
- Phone operating systems change frequently and some phones may have varying compatibility levels with the Bluetooth<sup>®2</sup> system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

#### Other Bluetooth<sup>®2</sup> Tips

- Bluetooth<sup>®2</sup> reception is affected by carrier coverage and is dependent on the phone.
- If streaming audio through Bluetooth<sup>®2</sup> from a device, ensure the listening volume on the device is turned up.

### QR Code

To view a video on your mobile device, snap this QR Code or visit the listed website.

<https://www.youtube.com/KiaFeatureVideos>



### Smartphone Connectivity<sup>1</sup>



#### Apple CarPlay<sup>TM3</sup>

Your vehicle offers you effortless command of your compatible iPhone<sup>®</sup> when you connect through Apple CarPlay<sup>TM</sup> on your UVO display. This will enable you to make calls, send hands-free texts, access your favorite music and apps, and get navigation help with Siri<sup>®</sup> voice control.

To connect Apple CarPlay, visit <https://youtu.be/N1FQ1VqDt4A>.

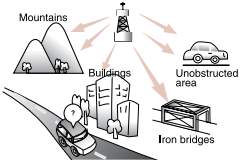


#### Android Auto<sup>TM3</sup>

Your vehicle allows you to connect to your compatible Android<sup>TM</sup> phone via Android Auto<sup>TM</sup> on your UVO display. Through this feature, you can access music, your phone's dialer, navigation help and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls.

To connect Android Auto, visit <https://youtu.be/QPV7y06-RJ4>.

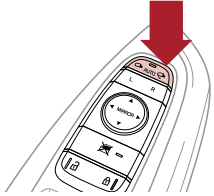
## Satellite Radio Reception



Satellite radio reception requires direct line of sight with the satellite transmitting the radio signal. Tunnels, bridges, covered parking, mountainous terrain, tall buildings, heavy foliage, and other obstacles may momentarily interrupt the signal. This is normal operation, and reception will be restored within a few seconds in an open, unobstructed area.

The signal can become weak in some areas that are not covered by the satellite repeater network.

## Power-Folding Mirrors\*

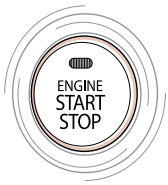


Toggle button left/right to unfold/fold the outside rearview mirrors

Toggle button to center to automatically fold/unfold mirrors when:

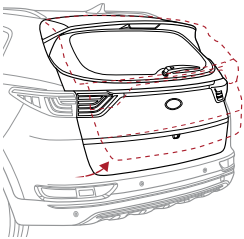
- Smart Key\* lock/unlock buttons are pressed
- Outside door handle button is pressed
- Driver approaches the vehicle with the Smart Key\*

## Accessory Mode with Smart Key\*



With standard key vehicles, you can turn the key to the accessory mode and utilize the electronic accessories without starting the vehicle. This is still possible with Smart Key-equipped vehicles. To do this, enter the vehicle with the Smart Key and push the ENGINE START/STOP button one time without depressing the brake pedal. This will put the vehicle in Accessory mode and **ACC** will illuminate in amber. If the ENGINE START/STOP button is in the **ACC** position for more than 1 hour, the button is turned off automatically to help prevent battery discharge.

## Smart-Power Liftgate Operation\*

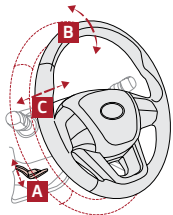


When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate is about to open.

Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate.

The Smart Power Liftgate feature is off by default. To enable the Smart Power Liftgate, go to User Settings in the LCD Instrument Cluster modes.

## Tilt / Telescoping Steering Wheel<sup>4</sup>



To adjust the Steering Wheel:

- Push down on the Lock-Release Lever (A).
- Adjust the Steering Wheel to the desired angle (B).
- Adjust the Steering Wheel distance (C).
- Pull up the Lock-Release Lever (A) to lock the Steering Wheel in place.

It may be helpful to lift the Steering Wheel up while moving it toward/away from you to adjust to the desired distance.

## Forward Collision-Avoidance Assist (FCA) / Forward Collision Warning (FCW)<sup>\*5</sup>



The FCA is designed to alert the driver if it detects the vehicle approaching another vehicle in front that is slowing down, braking or stopped. A warning message will appear on the LCD screen and a chime will sound. The FCA/FCW will become active when the vehicle is traveling more than 5 mph.

Select alert settings (Early, Normal, Late) in the User Settings in the instrument cluster LCD display. To turn the FCW/FCA off, go to User Settings in the LCD Instrument Cluster modes.

## ECO Mode (Active ECO)

Active ECO helps improve fuel economy by controlling several vehicle components. When activated, it optimizes drivetrain operations such as engine power and transmission to help improve fuel economy.

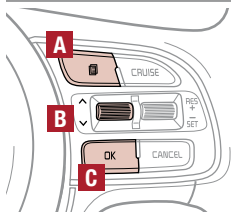
To turn ON, press the DRIVE MODE button and scroll through options until in ECO mode. The green ECO indicator light in the instrument cluster will illuminate, indicating that Active ECO is operating. Active ECO will remain on even when the ignition is cycled.

To turn Active ECO OFF, press the DRIVE MODE button again and change to another mode.

## Wind Buffeting

In many vehicles, when a rear window is lowered and the front window(s) are in the closed position, air flowing past the open window(s) induces pressure oscillations, or pulsations, which may be uncomfortable. When opening the rear window(s), always remember to also open the front window(s), slightly, to relieve the pressure oscillations inside the vehicle.

## Trip Modes / Trip Computer

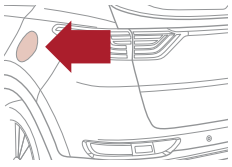


The Trip Computer is a driver information system that appears on the display when the ignition switch or the Engine Start/Stop button\* is in the ON position.


To cycle through the different LCD Instrument Cluster modes, press the Mode button (A).

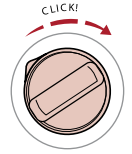
When in Trip Computer mode, press the Move button (B) to cycle through the screens. When displaying TRIP A or TRIP B screens, press and hold the Set/Reset (OK) button (C) to reset the Tripmeter to zero.

## Fuel Door Operation

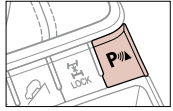
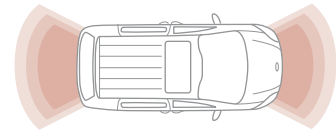


To open the fuel door, press the right edge of the fuel door. The fuel door will open only when the driver's door is unlocked.

Tighten the cap until it clicks one time; otherwise, the Check Engine Light  may illuminate.



## Parking Distance Warning–Forward and Reverse\*<sup>5</sup>



(Located below Gear Shift)

The Parking Distance Warning–Forward and Reverse is a supplemental system that assists the driver by chiming if any object is detected within the sensing area to the front, rear and side of the vehicle when moving forward or backing up.

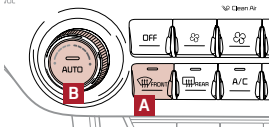
The system is activated when the ignition is ON and the vehicle is in R (Reverse). To deactivate the system, press the Parking Distance Warning–Forward and Reverse button (A) (LED illuminated).

If the vehicle is moving at speeds over 3 mph, the system may not activate correctly.

When more than two objects are sensed at the same time, the closest one will be recognized first.

The Parking Distance Warning–Forward and Reverse is not a substitute for proper and safe backing-up procedures. Always drive safely and use caution when backing up. The Parking Distance Warning–Forward and Reverse may not detect every object in front of or behind the vehicle.

## Windshield Defogging



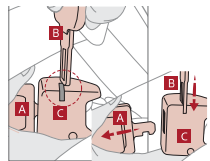
Windshield fogging is caused by moisture in the air condensing on the cold glass. The following practices can help reduce window fogging:

- Keeping the inside of the glass as clean as possible.
- Utilizing the Defrost Mode activates the A/C and opens Fresh Air Vent (A).
- Adjusting the Temperature Control to the desired temperature (B).

## Condensation Inside Exterior Vehicle Lights

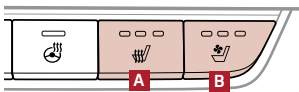
Your vehicle's exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

## Unfastening Center Seatbelt<sup>6</sup>



1. If seatbelt is buckled, press the release button on the buckle.
2. To retract the center seatbelt webbing (A), in the 2nd row, use the lap belt tongue plate (B) to push the "release button" in the small slot on the center belt buckle (C).
3. The seatbelt can then be retracted and properly stored in the seatbelt holster located on the headliner above.

## Seat Warmers / Ventilated Seats\*<sup>7</sup>



### Seat Warmers

Press button (A) once for high setting (3 LEDs lit).

Press button (A) twice for medium setting (2 LEDs lit).

Press (A) a third time for low setting (1 LED lit) and again to turn OFF.

### Ventilated Seats

Press button (B) once for high setting (3 LEDs lit).

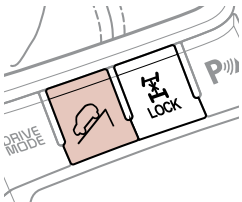
Press button (B) twice for medium setting (2 LEDs lit).

Press (B) a third time for low setting (1 LED lit) and again to turn OFF.

System turns OFF when ignition is cycled. To turn system ON, press the seat warmer switch.

With the seat warmer switch in the ON position, the heating system in the seat turns off or on automatically depending on the seat temperature.

## Downhill Brake Control (DBC)\*<sup>8</sup>



When driving down a steep slope, the DBC<sup>8</sup> feature is designed to help make it easier to slowly and safely negotiate such terrain without having to use excessive brake pedal force.

The DBC<sup>8</sup> select button must be actively selected by depressing the button (button pictured left) prior to starting your descent. This system can be canceled by pressing the DBC<sup>8</sup> select button for a second time or it will be automatically canceled if the vehicle is accelerated to a speed above 38 MPH.

You may notice a slight spring-type noise or feel a mild vibration while the DBC<sup>8</sup> is engaged and operating; however, this is completely normal.

## USB Ports and Use of Cables

Vehicle may contain USB port(s) for playing music from a compatible media device as well as USB port(s) for charging. Note: devices will only be recharged when the vehicle is in ACC/ON/Start position. If you encounter difficulty plugging in a compatible USB device, change the orientation of the device (may be upside down). Always use the USB charging cable that has been certified by the device manufacturer. Use of aftermarket cables is **NOT** recommended as they may impact functionality.

## Hill Start Assist Control (HAC)\*<sup>8</sup>

Hill Start Assist Control is designed to help prevent the vehicle from rolling backward on an inclined surface. This system is a supplemental system only and does not replace the need to apply brakes depending on road and traffic conditions. HAC holds the braking pressure for 2 seconds after releasing brake pedal. During the pressure-hold period, the system is designed to help provide the driver with enough time to press the accelerator pedal to drive off.

**Images or graphics for illustration only.** \*If equipped. 1. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment or vehicle systems which take the driver's focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle. 2. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. 3. Apple CarPlay, iPhone and Siri are registered trademarks of Apple Inc. Android and Android Auto are trademarks of Google LLC. 4. Do not attempt to adjust the steering wheel while driving as this may cause you to lose control of the vehicle. 5. Driver-assist technologies are not substitutes for safe driving, and may not detect all objects surrounding vehicle. Always drive safely and use caution. 6. All occupants must wear seatbelts when the vehicle is moving. 7. Use extreme caution when using the seat warmers to avoid burns. Refer to the Owner's Manual for more safety information. 8. No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive responsibly.



# 2018-2019 Kia Vehicle Awards & Accolades



2018 Kia **Soul** has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA). [www.NHTSA.gov](http://www.NHTSA.gov)<sup>1</sup>



2018 Kia **Forste** has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA). [www.NHTSA.gov](http://www.NHTSA.gov)<sup>1</sup>



2018 Kia **Sedona** has been awarded a 5-Star overall safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA). [www.NHTSA.gov](http://www.NHTSA.gov)<sup>1</sup>



2018 Kia **Optima** has been awarded a 5-Star overall safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA). [www.NHTSA.gov](http://www.NHTSA.gov)<sup>1</sup>



2018 Kia **Sportage** AWD has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA). [www.NHTSA.gov](http://www.NHTSA.gov)<sup>1</sup>



2019 Kia **Sorento** earns 2018 IIHS Top Safety Pick+ when equipped with optional front crash prevention and LED headlights.



2018 Kia **Forste** is a 2018 IIHS Top Safety Pick+ when equipped with optional front crash prevention and specific headlights.



2018 Kia **Rio** earned "Highest Ranked Small Car in Initial Quality."<sup>2</sup>



"2018 Highest Ranked Brand in Initial Quality, 4 Years in a Row" Mass Market.<sup>3</sup>

<sup>1</sup>Government 5-Star Safety Ratings are part of the National Highway Traffic Safety Administration's (NHTSA's) New Car Assessment Program ([www.NHTSA.gov](http://www.NHTSA.gov)). <sup>2</sup>The 2018 Kia Rio received the lowest rate of reported problems among small cars in the J.D. Power 2018 Initial Quality Study of new vehicle owners' experience with their own vehicle after 90 days of ownership. Visit [jdpower.com/awards](http://jdpower.com/awards). <sup>3</sup>The Kia Brand received the lowest rate of reported problems among mass market brands in the J.D. Power 2018 Initial Quality Study of new vehicle owners' experience with their own vehicle after 90 days of ownership. Visit [jdpower.com/awards](http://jdpower.com/awards).