

Vehicle Feature Tips

Many of the tips presented below are covered in greater detail in the Owner's Manual, Multimedia System Manuals, Features & Functions Guide, and Quick-Start Guide hangtag supplied with your new vehicle.

Voice Recognition¹ and Bluetooth^{®2}

Using Voice Recognition

Improve Bluetooth® Voice Recognition (VR) performance

- by making a few simple changes:
 Use full names (first and last names) vs. short or singlesyllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home").
 - Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, *, +, etc.).
 - Avoid using acronyms ("Emergency" vs. "ICE" or "In Case of Emergency") or words with all capital letters.
 - Spell words completely; system will not recognize abbreviations ("Doctor Smith" vs. "Dr. Smith").
 - Always wait for the beep before speaking any commands.
 When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble
 - Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.
 - Your VR system may have difficulty understanding some accents or uncommon names.
 - Press the talk button and say "Help" to get a list of available commands.

Pairing or Connecting Your Phone with Bluetooth®

- Select "Device Connections" in the infotainment system display¹ or "Call" button on the steering wheel to begin the pairing process if no phone has previously been paired.
- During the pairing process, please make sure you accept all requests for phonebook download and future autoconnection on your phone.
- To pair a second phone or subsequent phones, reference the manuals and guides supplied with your vehicle as steps vary by infotainment system.

- If you experience any issues with auto-connection, try the following:
 - Reboot your phone (turn the phone off and then on).
 Update the phone operating system to the most recently released version.
 - Delete the phone from the list of Bluetooth[®] devices on the infotainment system display, delete Kia device from the list of Bluetooth[®] devices on your phone, and re-pair.
- Ensure the phone has the Bluetooth® feature activated. • If some contacts are not downloading to the infotainment
- system display, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone®3) that are supported by the infotainment system display. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the infotainment system display, contacts will be partially downloaded. Ensure that only the "phone contact list" is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the infotainment system display).
- Phone operating systems change frequently, and some phones may have varying compatibility levels with the Bluetooth® system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or call Kia Consumer Assistance at 1-800-333-4542.
- Other Bluetooth® Tips • Bluetooth® reception is affected by carrier coverage and is dependent on the phone.
 - If streaming audio through Bluetooth[®] from a device, ensure the listening volume on the device is turned up.

Smartphone Connectivity¹



Apple CarPlay®3

Your vehicle offers you command of your compatible iPhone® when you connect through Apple CarPlay® on your infotainment system display. This will enable you to make calls, send hands-free texts, access many of your favorite apps and music, and get navigation help with Siri® voice control.

To connect Apple CarPlay, visit https://www.youtube.com/watch?v=8R6mmmtuFrs Android Auto™4

Your vehicle allows you to connect to your compatible Android[™] phone via Android Auto[™] on your infotainment system display. Through this feature, you can access music, your phone's dialer, navigation help, and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls. To connect Android Auto, visit https://www.youtube.com/watch?v=8R6mmmtuFrs

The 2025 Sorento Hybrid and Plug-in Hybrid models are equipped with wireless Apple CarPlay[®] and wireless Android Auto[™]. See the Wireless Phone Projection section of this document for setup information.

Kia Access App*5



- Your cell phone and vehicle have to be connected to a cellular network with a good wireless signal strength to use Kia Connect⁶ via the Kia Access App. If these conditions are not met, remote commands may not execute or may take longer to execute.
- To use the Remote Start or Remote Start with Climate Control feature, all doors, the hood, and the trunk/liftgate
 must be closed and locked. The Remote Start or Remote Start with Climate Control feature will operate for
 10 minutes.⁷
- Activate the Remote Start or Remote Start with Climate Control feature a few minutes before you plan to get into the vehicle. This will allow the vehicle interior to reach a desired temperature.
- The quickest way to obtain an accurate vehicle status is by pressing the refresh icon on your app or on the Kia Owner's Portal.
- To help preserve vehicle battery, Kia Connect will not work seven days after the ignition was last turned on. You will need to restart your vehicle with a key fob to use Kia Connect again.



To view a video on your mobile device, snap this code or visit the listed website: https://www.youtube.com/KiaFeatureVideos

Feature Videos

Hybrid Indicators at Startup



to electrical energy (regenerated energy).

ECO C – Indicates that the vehicle is being driven in an eco-friendly manner.

POWER D − Indicates that the vehicle is exceeding the eco-friendly range.

E EV Mode — Illuminates when only the electric motor is powering the vehicle. Ready — Illuminates when the Hybrid system is operational. Even if the engine is off, the vehicle can be driven. (Plug-in Hybrid indicator location may vary from image shown.)

Service Indicator — Illuminates when a malfunction occurs in the vehicle's Hybrid system. Have an authorized Kia dealer address the concern as soon as possible.

Plug-in Hybrid Modes*



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To change the Plug-in Hybrid Mode, press the EV/HEV button A (PHEV only); switch between Electric Vehicle (EV) mode and Hybrid (HEV) mode each time the button is pressed. The screen on the Instrument Cluster will display the mode selected:

- Automatic Mode AUTO will be displayed on the Instrument Cluster, and the vehicle will operate in Hybrid or Electric Vehicle mode as needed.
- Electric Mode EV will display on the Instrument Cluster, and the vehicle will operate on the EV battery until the power is low, then it will switch to Hybrid mode.
 - Hybrid Mode HEV will display on the Instrument Cluster, and the high-voltage (hybrid) battery and gasoline engine will be used to drive the vehicle.

Rotary Dial Shifter Knob – Shift-by-Wire

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P: Park – To shift into Park from any gear, press the Park (P) button 🗛 on the Rotary Dial Shifter Knob while the vehicle is stationary and the brake pedal is depressed.

Rotate the Rotary Dial Shifter Knob for the following:

R: Reverse | N: Neutral | D: Drive

Refer to section 6 in the Owner's Manual for additional information on Automatic Gear Shift operation or call Kia Consumer Affairs for additional information.

Instrument Cluster LCD — Energy Flow*

Sorento's Instrument Cluster LCD screen displays the following system modes to inform the driver of its status. (Your vehicle may display additional modes.)



Power Reserve While the engine powers the vehicle, it s also recharging the Plug-in battery.

EV Propulsion

The electric motor is moving the vehicle.









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Power Assist



Engine Generation/ Regeneration The engine and the regenerative braking system are both recharging the Plug-in battery.

Engine Generation

While the vehicle is stopped, the engine

is charging the Hybrid/Plug-in battery.

Charging the Plug-in Hybrid Vehicle**

AC Level 1 Charging – "Trickle" Charge

A Level 1 or "trickle" charger is the most common type of charging system for a Plug-in Hybrid. This type of charger uses 120 volts of household electricity and takes up to 10.5 hours for a full charge.

Trickle Charger Indicators: A 120V AC plug.



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B Power – When the charger and AC plug are plugged in and functioning normally, the indicator will turn GREEN. Indicator is RED if plug temperature sensor warning is present.

- C Charge Indicates that the vehicle is charging. D Fault – Indicates charge failure.
- E Charge Level Indicates the level of charge: L (8A), M (10A), or H (12A).



AC Level 2 Charging – "Normal" Charge

A Level 2 or "normal" 240-volt charger is the recommended charging system for the Plug-in Hybrid. This type of charger uses 240 volts of electricity and may take 3.5+ hours for a full charge (based on Kia Corporation testing with SAE J1772 charger performed at 3.3 kW). This charger may be able to be installed at your home by a professional technician or can be found at a public charging station.

Reminder: Shape of charger and how to use the charger may be different for each manufacturer. Please see Owner's Manual for more information.

Charging the Plug-in Hybrid Vehicle

To charge the Plug-in Hybrid vehicle using a normal/trickle charger:

- 1. Press the brake pedal and engage the parking brake.
- 2. Put the shift lever in P (Park) and turn OFF the vehicle.
- 3. Connect the ICCB plug A to an electrical outlet.
- 4. Check if the power light (GREEN) **B** on the ICCB turns ON.
- 5. Open the charging door G by pressing the rear center edge of the charging door (ensure doors are unlocked).
- 6. Remove any dust or water on the charging connector and charging inlet H.
- 7. Hold the charging connector handle 🚺 and connect it to the vehicle's charging inlet 🖪 by pushing the connector until you hear a clicking sound.
- 8. Charging begins automatically (ensure the charge indicator light 🧲 is illuminated on your Instrument Cluster, indicating the vehicle is charging).

Checking the Charging Status: The charging status can be checked by viewing the charging status indicator 🗾 near the charging inlet (bottom indicator). The charging indicator will blink AMBER when charging, and the charge is from 0% to 65%. The charging indicator will blink GREEN when charging, and the charge is from 65% to 100%. The indicator will turn OFF within five seconds whe charging is completed.

Scheduled Charging (Plug-in Hybrid Only)*



Charging time can be set in the Plug-in Hybrid Kia Connect home screen, under Charge Management, or using the Kia Access App.5

Charging with the Kia Access App:

The Kia Access App can help you find the nearest charging station and display the charging status and the Scheduled Charging information. On your smartphone, go to an app store or marketplace to download the Kia Access App.

Reminder: When Scheduled Charging is set and the charger is plugged in, charging will not begin until the set time and date are met to complete the charging. The GREEN charge indicator on top of the dashboard will temporarily flash ON/OFF to show that scheduled/reserve charging is set.

Deactivate Scheduled Charging: Depress the Deactivate Scheduled Charging button OFF 🗛 for more than two seconds to disable the Scheduled Charging feature when immediate charging is required.



Switchable Infotainment/Climate Controller

Your vehicle features a center control panel, which combines controls for the infotainment system and the climate control system.

			* 88	HOME	MAP	SEARCH	< SEEK	TRACK >	MEDIA	습 SETUP	FILE	The appearance of the Switchable Infotainment/Climate Controller or your vehicle may differ from the o shown here.
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S Switching Between Infotainment and Climate Control

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- Touch the control mode selection button to switch between infotainment system control and climate control.
- The selected control panel icon will illuminate, and the control panel will change to show the selected controls.

Quick Tip

- You can set the control panel to automatically return to a preferred mode.
 - for about four seconds. Touch and hold the control mode selection button
- On the menu that appears, select Off, Infotainment, or Climate.
 - \circ Off: The control panel will remain on whatever mode you select each time you touch the control mode selection button. • Infotainment: About six seconds after you discontinue using the climate controls, the screen will return to Infotainment
- control mode · Climate: About six seconds after you discontinue using the infotainment controls, the screen will return to Climate Control mode.

Wireless Smartphone Charging System⁹

Charge a compatible smartphone wirelessly by placing it on the tray 🗛 at the front of the console, near the Multimedia USB ports and the charging indicator, while the ignition is on.

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1. Enable Wireless Charging in the Vehicle Settings in the infotainment system, select SETUP > VEHICLE > CONVENIENCE > WIRELESS CHARGING SYSTEM FOR MOBILE DEVICES.

- 2. Place the smartphone on the center of the charging pad A.
- 3. Indicator light **B** may change to AMBER once wireless charging begins.
- 4. Once charging is complete, the AMBER light may change to GREEN. Note: Requires Qi®-enabled device or Qi-enabled case.

Quick Tips

- Wireless charging must be enabled in User Settings.
- If wireless charging does not work, move the smartphone around the pad until the charging indicator turns AMBER. Avoid placing other metal items in the bin while charging so as to not impede the charging area.
- . For wireless charging to occur, all doors (excluding the rear hatch) must be closed, and the Smart Key fob must be detected inside the vehicle.

Wireless Phone Projection

You can connect your compatible iPhone^{®3} to the vehicle through wireless Apple CarPlay[®],³ and you can connect your compatible Android^{™4} phone to the vehicle through wireless Android Auto^{™4}.

Wireless Apple CarPlay®

Wireless Apple CarPlay[®] requires iPhone[®] cellular data service. Normal data rates apply.

Setup:

1. On the center display, touch SETUP > DEVICE CONNECTIONS > PHONE PROJECTION.

Wireless Android Auto™

Wireless Android Auto™ only works with certain Android™ models and requires cellular data service. Normal data rates apply. Setup:

- 1. Download the Android Auto™ app from the Google Play™4 store. Open the Android Auto™ app and proceed with the on-screen instructions to complete setup on the mobile device.
- 2. On the center screen, touch SETUP > DEVICE CONNECTIONS > PHONE PROJECTION.

Quick Tips for Wireless Apple CarPlay[®] and Android Auto™

- Kia recommends you update your smartphone to the latest operating system release.
- Visit https://www.youtube.com/watch?v=8R6mmmtuFrs for an informative video on wireless phone projection.
- Visit Apple.com for Apple CarPlay® app concerns
- Visit the smartphone manufacturer's website for Android Auto™ app concerns.

Digital Key 2^{*10}

Digital Key 2, through your compatible smartphone, can be used to lock and unlock your vehicle and to start your vehicle without needing to have a key fob.

Digital Key 2 Setup for Smartphones with Ultra-Wideband (UWB) Technology

- Download the Kia Access App⁵ and create an account.
- 2. Ensure your Smart Key is inside the vehicle and turn the vehicle on.
- 3. Activate Kia Connect⁶ in your vehicle's infotainment system.
- 4. Open the Kia Access App and select DIGITAL KEY A
- 5. Press CREATE OWNER KEY.
- 6. When your vehicle's infotainment system detects your device, the CONTINUE TO WALLET APP button will illuminate. Select it to open the wallet app.
- 7. Press CONTINUE. The wallet app will pair up, and your digital key will be added.

Quick Tips

When in the wallet app, click on the digital key and select the menu icon to adjust other settings or use other features. Actual steps may vary between devices.



Using Your Digital Key 2 (Smartphones with UWB)

- To unlock or lock the doors, carry your smartphone and touch the inside of the door handle to unlock. 1. Press the sensor on the outside of the door handle to lock.
 - Carry the smartphone inside the vehicle, press the brake pedal, and then press the ENGINE START/STOP button to start the vehicle.

For Digital Key 2 setup and operation for smartphones without Ultra-Wideband (UWB) technology, see the Features & Functions Guide and Owner's Manual.

Reverse Parking Collision-Avoidance Assist (PCA)*11



Reverse Parking Collision-Avoidance Assist is a supplemental system that is designed to assist the driver when the vehicle is in reverse by sounding a warning and temporarily braking if a pedestrian or an object is detected within the sensing area of the rear of the vehicle.

Settings

- To turn PCA on or off, press and hold the Parking Safety button A for more than two seconds.
- Pushing the Parking Safety button A without holding will mute the audible alert.
- PCA can also be turned on or off in the Vehicle Settings in the infotainment system. • Only adjust settings when the vehicle is at a standstill, gearshift is in Park, and the ignition is on or the ENGINE START/STOP button is in the ON position.
 - To turn off PCA, touch SETUP on the center display. Touch VEHICLE > DRIVER ASSISTANCE >
 - PARKING SAFETY. Touch the sliding bar next to REAR SAFETY to toggle OFF/ON.
- If PCA has been turned off, it will automatically turn on again the next time the vehicle is started.

Navigation-based Smart Cruise Control (NSCC)¹²

Navigation-based Smart Cruise Control is designed to automatically adjust vehicle speed when driving on highways with posted speed limits by using road information from the navigation system while Smart Cruise Control (SCC) is operating. SCC is designed to maintain a predetermined distance from vehicles detected ahead by automatically adjusting the driving speed. When traffic is detected, the vehicle is designed to slow down to maintain a set distance behind traffic without depressing the accelerator or brake pedal.

Highway Curve Zone Auto Slowdown



NSCC can automatically adjust the vehicle speed when it detects a curved road ahead and when it receives road information from the navigation system. When NSCC detects a curve ahead, NSCC is designed to activate and reduce the vehicle speed, and the NAV icon changes to AUTO and turns GREEN A in the NSCC indicator. When the vehicle passes the curved road, the vehicle may return to its previously set speed.

Turn On/Set/Adjust SCC Speed: Press the Driving Assist button A on the steering wheel to activate SCC, and the speed will be set to the current vehicle speed. SCC may decrease the speed to maintain the distance to the vehicle in front. The CRUISE indicator will illuminate on the instrument panel. Use **B** +/- to toggle up or down to accelerate or decelerate to the desired speed.

Set the Vehicle Distance: Press the Vehicle Distance button G on the steering wheel. Each time you press the button, the vehicle distance will change D, indicated by the number of bars that appear on the display. Pause/Resume SCC Operation: Depress the brake pedal or press the Pause/Resume button B. The CRUISE indicator on the instrument panel will change.

SCC Sensitivity Adjustment: Press the Mode button 🖪 on the steering wheel. With the OK button 🖪, select Drive Assistance, then SCC Response. Then select Fast, Normal, or Slow. Turn Off SCC: Press the Driving Assist button A. The CRUISE indicator on the instrument panel will turn OFF.

Quick Tips

- The navigation part of Smart Cruise Control does not function when a destination is not set on the infotainment navigation system. • If your vehicle speed is between 0 and 20 mph when you press the Driving Assist button to turn NSCC on, the speed will be set to 20 mph.
- When following a vehicle, the system can automatically adjust your cruise speed based on the vehicle detected in front. It can also bring the vehicle to a complete stop in certain conditions. If the vehicle remains at a standstill for more than three seconds, you must depress the accelerator pedal or toggle the +/- switch up/down to restart vehicle movement.
- NSCC is designed to function above approximately 20 mph only.
- NSCC will not activate until the brake pedal has been depressed at least once after the ignition is turned ON or during engine start. Reminders
 - CRUISE indicator must be ON to operate SCC.
 - The speed setting will need to be reset when ignition is cycled.
 - The distance settings are approximations and may vary depending on vehicle speed. See the Owner's Manual for more information. • SCC is also canceled when the driver's door is opened, the gearshift is changed out of D (Drive), the Electronic Parking Brake (EPB) is activated, and various other conditions. See the Owner's Manual for other conditions.
 - If SCC is left on, it can be activated inadvertently. Keep the system off when not in use to avoid setting a speed which the driver is not aware of.
 - NSCC is only available on certain controlled access roads and highways.
 - The navigation part of NSCC does not function when a destination is not set on the infotainment navigation system.

Over-the-Air (OTA) Software Update¹³

The Over-the-Air Software Update feature allows you to wirelessly update software. Using this feature, you can keep your vehicle system up to date with Kia's latest software update.

Downloading Software

The latest software can be downloaded automatically while driving. After the latest software has been successfully downloaded, you will receive a notification on your phone or the vehicle screen that the software update is ready to install.

Update Procedure

- 1. After the vehicle is turned off, the vehicle system will allow you to start the update.
- 2. On the Software Update screen, select Update Now or select Later.
- 3. To start the update, press Update Now.
- A new screen will appear with update options. 4. Verify update options selections.
- 5. Press Update Now.
- 6. The vehicle will begin installing the update. • You can see the progress of the update on the screen.
- 7. After the update starts, you can exit the vehicle.
- 8. After the update is complete, you will receive a notification on your phone or on the vehicle screen that the software update is complete.

Quick Tips

- The OTA feature is only available for Kia Connect⁶ service users.
- The screen turns off automatically after three minutes to save battery life. If the screen turns off automatically, you can
- check the update progress by pressing the ENGINE START/STOP button.
- If the update is not completed successfully, contact the Kia Customer Care Center at 800-333-4KIA(4542).





Movement that inspires

2025 Sorento Plug-in Hybrid SX Prestige shown with optional features. Not all optional features are available on all trims. Some features may vary. Images or graphics for illustration only. If equipped. Thring while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury, and death. The driver's primary responsibility is in the safe and goal operation of a vehicle, and use of any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention, and focus away from the safe or advance of marks by the submet increase. A Bluetooth-nabled cell phone is required to use Bluetooth⁺ word mark and logos are registered trademarks on word by Bluetooth SIG, Inc., and yrus of such marks by the submet increase the submet of the vehicle. The Bluetooth⁺ wireless technology. Apple CarPlay, Phone, and Siria eregistered trademarks of Google Play-store and an Android compatible smartphone requires the Android Auto app on Google Play⁺ store and an Android compatible smartphone requires the Android Auto app on Google Play⁺ store and an Android compatible smartphone requires the Android Auto app on Google Play⁺ store and an Android compatible smartphone requires the Android Play⁺ Shore and a Marcia compatible smartphone requires the Android Auto app on Google Play⁺ store and an Android compatible smartphone requires the Android Auto, and Google Play are trademarks of Google LLC or its affittes. The Kia Access App for smartphone and smartwartch requires provide and the store the vehicle are abore executing a tempter climate control or remote start if vehicle is not enclosed area (e.g., closed grage) or a parially enclosed area without vehilation. Close all doors leading from adjacet the vehicle area before executing a tempter climate control or remote start if vehicle is not enclosed area (e.g., closed grage) or a parially enclosed area without ventilation. Close all doors leading from new vehicle erate sugple with full connect free vereeses ano ©2024 Kia America, Inc., 111 Peters Canyon Road, Irvine, CA 92606