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Digital Key 2.0 Overview

Kia Digital Key 2.0 utilizes Near Field Communication (NFC), Bluetooth (BT) and Ultra-wideband (UWB) technology to provide enhanced vehicle accessibility through your compatible smartphone. Use your smartphone like a regular Key fob with remote commands, allowing you to remotely lock, unlock, and start your vehicle when within close proximity to your Kia. Kia Digital Key 2.0 also allows you to simply and conveniently share your digital key with friends and family remotely. This innovative feature is available on select Kia vehicle model trims.

Key Benefits

- ✓ Kia Digital Key 2.0 is conveniently and securely stored in your Apple Wallet, Goggle Wallet and Samsung Wallet
- ✓ With the passive entry feature, your vehicle will unlock as you approach your vehicle with your compatible phone
- ✓ Start your vehicle by simply having your phone with you
- ✓ Access remote commands* with the smartphone's ultra-wideband (UWB), position-based technology
- ✓ Share up to 3 Digital Keys with friends and family
- ✓ Manage Shared Keys access levels to your vehicle
- ✓ Link driver 1 Profile

Be key fob free



Share key remotely



Set shared key access level



*Availability of functions depends on vehicle model, equipment, mobile devices and app settings.



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All devices should have the latest version of their respective operating systems (iOS, Android) and respective wallet Apps (Apple Wallet, Samsung Wallet, Google Wallet).

Kia Access App must be downloaded and installed on mobile phone.

Kia Digital Key 2.0 requires an eligible Kia Connect subscription and a compatible smart device with an active data plan. Normal cellular service rates may apply when using a smart device.

When setting up Kia Digital Key 2.0 in vehicle, at least one key fob must be in the car to properly pair the smartphone.





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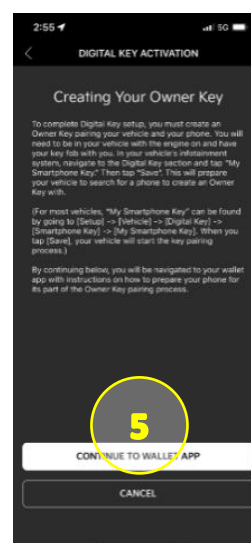
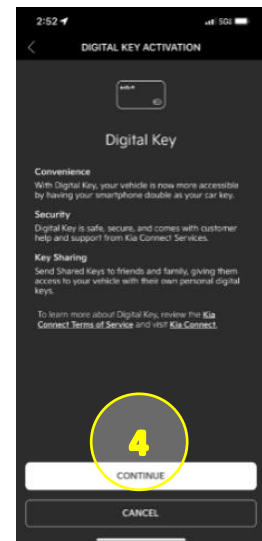
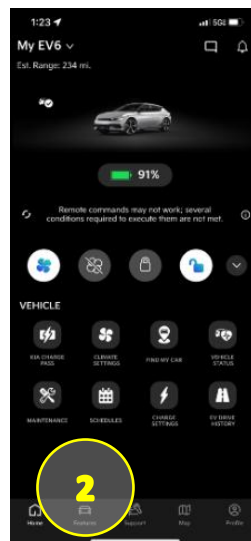
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1. Take your iPhone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Access App, select [Features] from Global Navigation
3. Select [Digital Key]
4. Tap [Continue] until you get to Wallet App
5. Tap [Continue to Wallet App]; iPhone will navigate to Apple Wallet
6. Tap [Continue] on "Car Keys in Wallet" screen
7. Your iPhone and your vehicle's infotainment system will pair to complete the activation process. Tap [Done] when prompted.
8. At this point, you may link your Digital Key to a Driver Profile on the vehicle's infotainment system if you wish, Optional.



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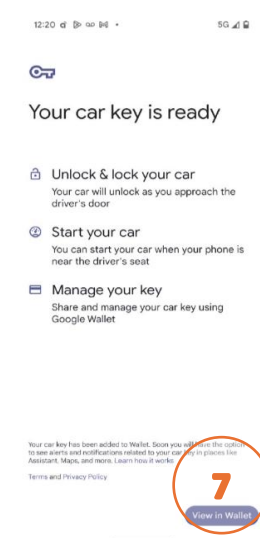
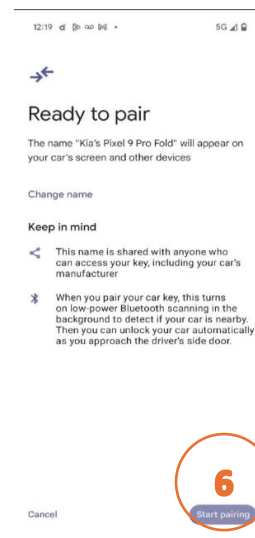
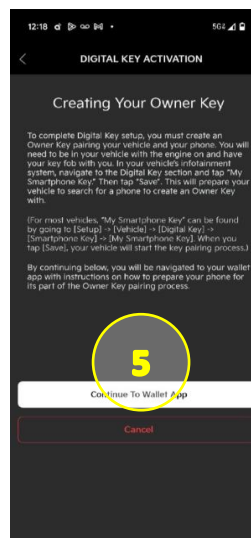
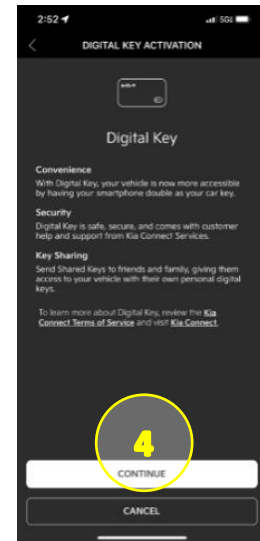
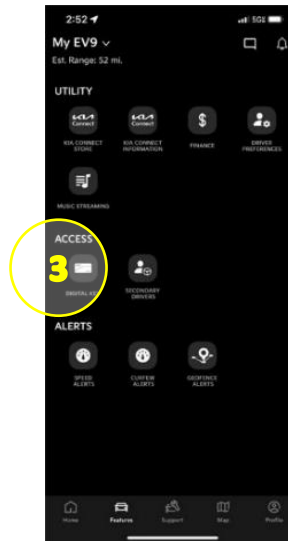
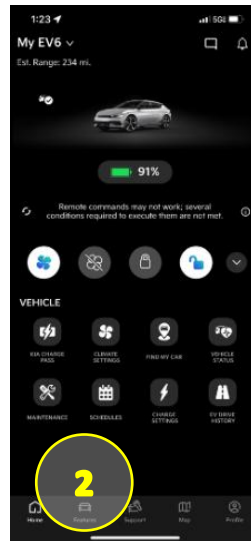
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1. Take your iPhone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Access App, select [Features] from Global Navigation
3. Select [Digital Key]
4. Tap [Continue] until you get to Wallet App
5. Tap [Continue to Wallet App]; will navigate to Google Wallet
6. Tap [Start Pairing] on "Ready to Pair" screen
7. Your iPhone and your vehicle's infotainment system will pair to complete the activation process. Tap [View in Wallet] when prompted.
8. At this point, you may link your Digital Key to a Driver Profile on the vehicle's infotainment system if you wish, Optional.





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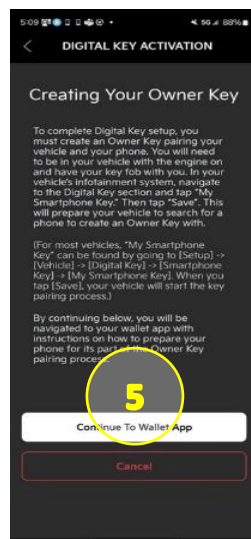
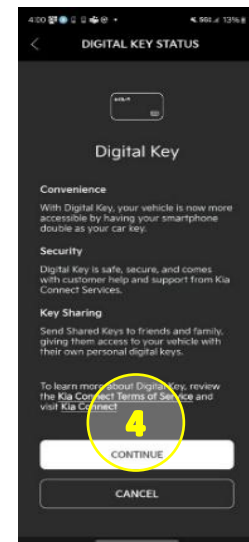
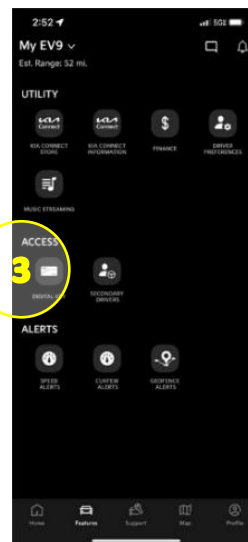
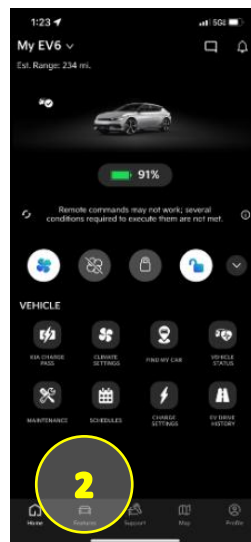
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1. Take your iPhone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Access App, select [Features] from Global Navigation
3. Select [Digital Key]
4. Tap [Continue] until you get to Wallet App
5. Tap [Continue to Wallet App]; will navigate to Samsung Wallet
6. Tap [Start] on "Add key to Samsung Wallet" screen
7. Your iPhone and your vehicle's infotainment system will pair to complete the activation process. Tap [Done] when prompted.
8. At this point, you may link your Digital Key to a Driver Profile on the vehicle's infotainment system if you wish, Optional.





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The Owner can Share up to 3 Digital Keys with family and friends, regardless of the smartphone's Operating System (OS).

The Owner manages the available Shared Key permissions, such as.

- Unlock and Drive
- Unlock only
- Valet

A person who has a Shared Key, may also create an Apple Watch Shared Key.

Share key remotely



Set shared key access level





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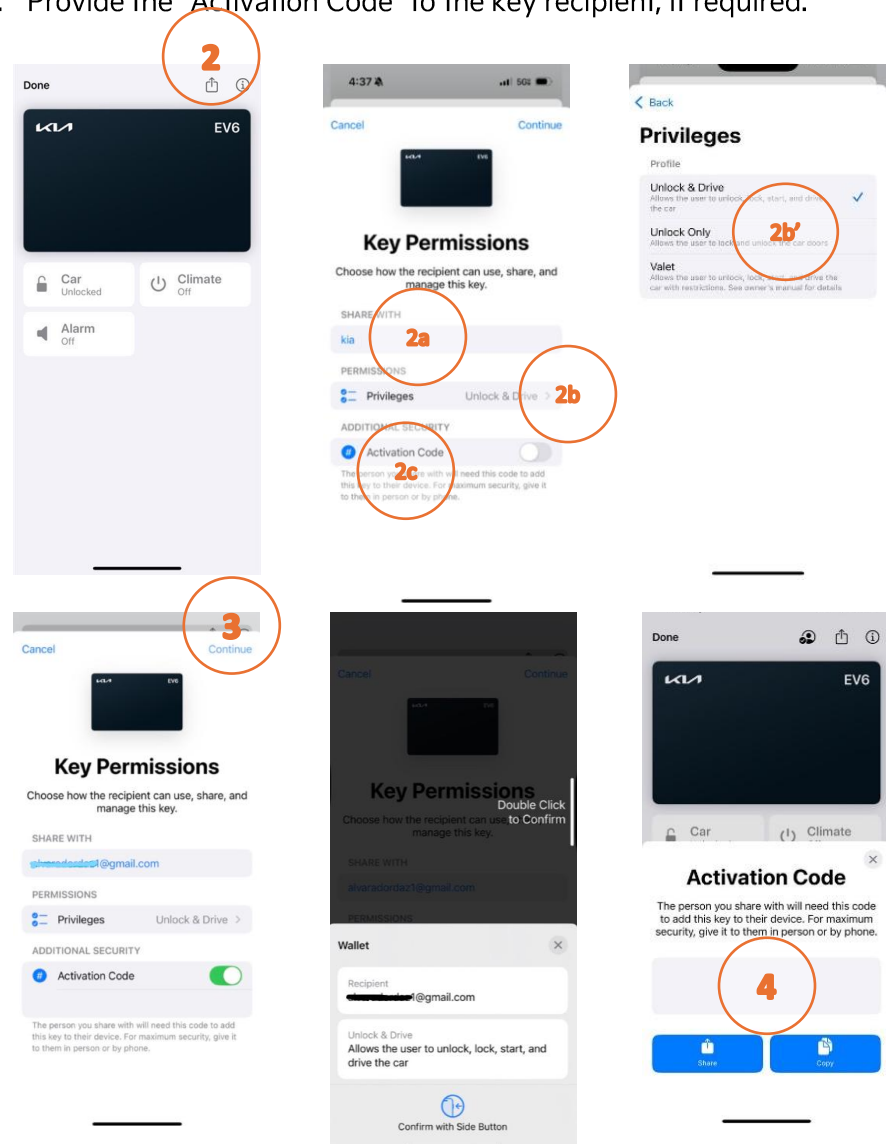
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1. Open your Apple Wallet and select the Kia Digital Key
2. Tap **[Share]** icon then choose the message app or email app which will be used to send the Shared Key link.
 - a. Tap "Share With" field to enter recipient's phone number or email address
 - b. Tap "Privileges" field to set desired permissions
 - c. Select "Activation Code" ON for maximum security, optional.
 - o The person you share with will need a code to add the Shared key.
3. Tap **[Continue]** then confirm that you want the key to be shared.
4. Provide the "Activation Code" to the key recipient, if required.



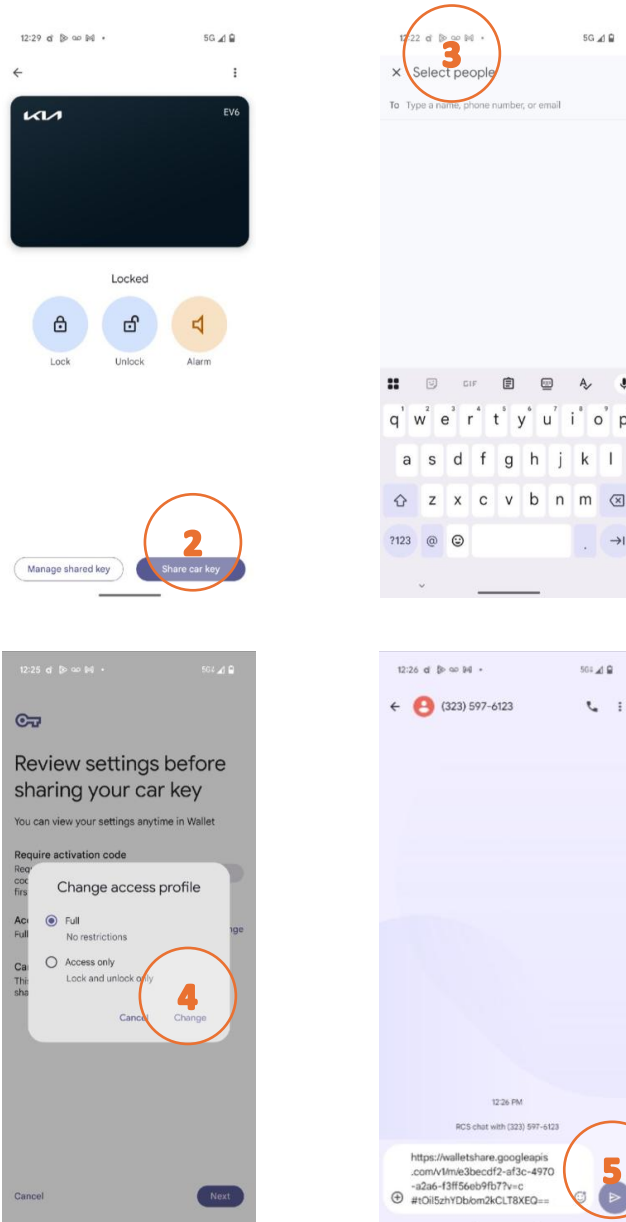
Once the recipient accepts your invitation, they will have a Shared Key for your vehicle. Shared Key will act similarly to your Digital Key, depending on the access level granted when sent the invitation.



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Sharing Keys - Google Phone

1. Open your Google Wallet and select the Kia digital key
2. Tap **[Share Car Key]**
3. Enter the name or phone number of the person with whom the key should be shared.
4. Select the desired access level for Shared Key. Then Tap **[Change]**
5. Follow the on-screen prompts to send the Shared Key link.



Once the recipient accepts your invitation, they will have a Shared Key for your vehicle. Shared Key will act similarly to your Digital Key, depending on the access level granted when first sent the Shared Key Invitation.



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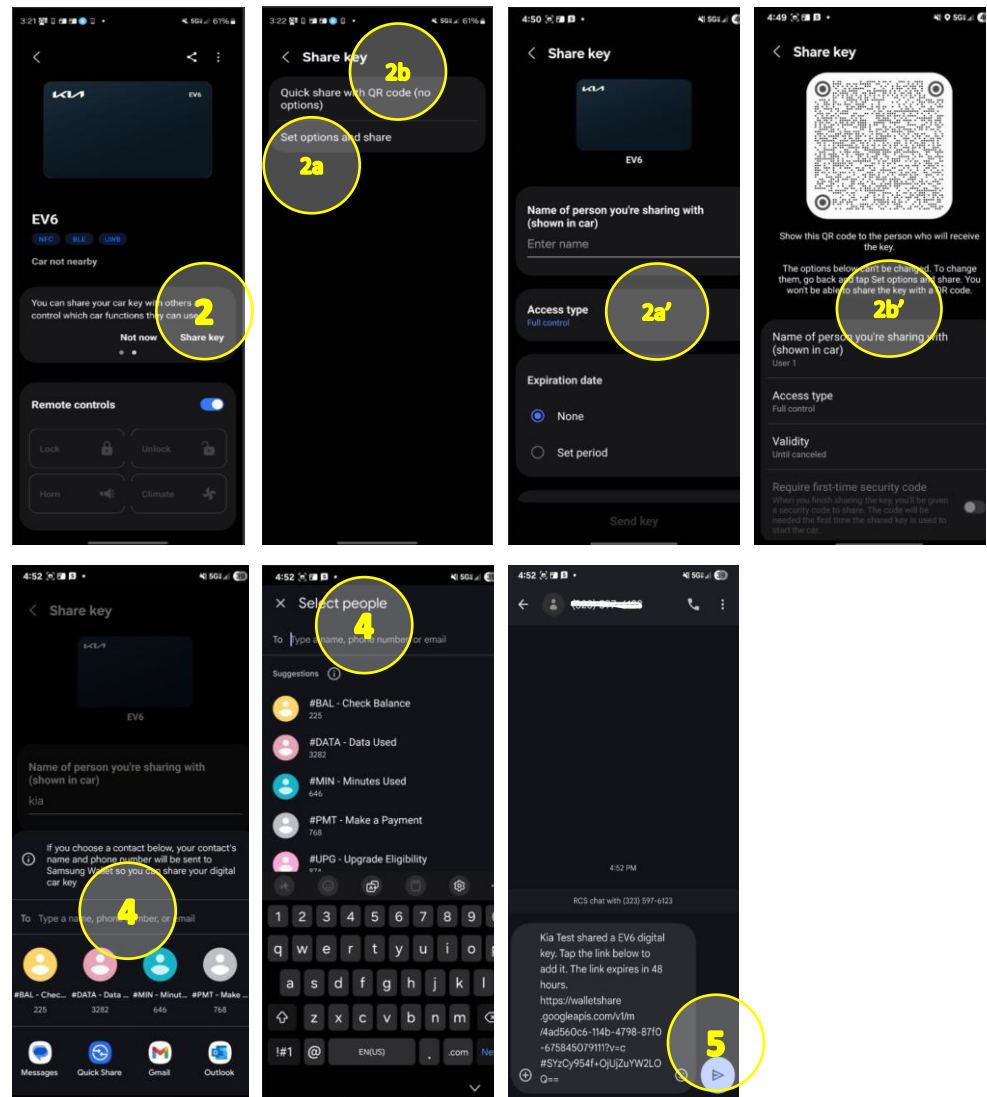
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1. Open your Samsung Wallet and select the Kia Digital Key
2. Tap **[Share Key]** or **[Quick Share with QR code]** option
 - a. If tapped **[Set Options and Share]**
 - o Tap **[Access Type]** to set parameters for Shared Key
 - b. If tapped **[Quick Share with QR code]**
 - o Default Shared Key parameters are selected
3. Tap **[Share key]** to go back
4. Enter the name, phone number or email of the person with whom the key should be shared.
5. Follow the on-screen prompts to send the Shared Key link.



Once the recipient accepts your invitation, they will have a Shared Key for your vehicle. Shared Key will act similarly to your Digital Key, depending on the access level granted when first sent the Shared Key Invitation.

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If you would like to remove access to your vehicle with Digital Key, you can delete Shared Keys.

All Shared Users will receive a notification that their Shared Key is no longer valid.



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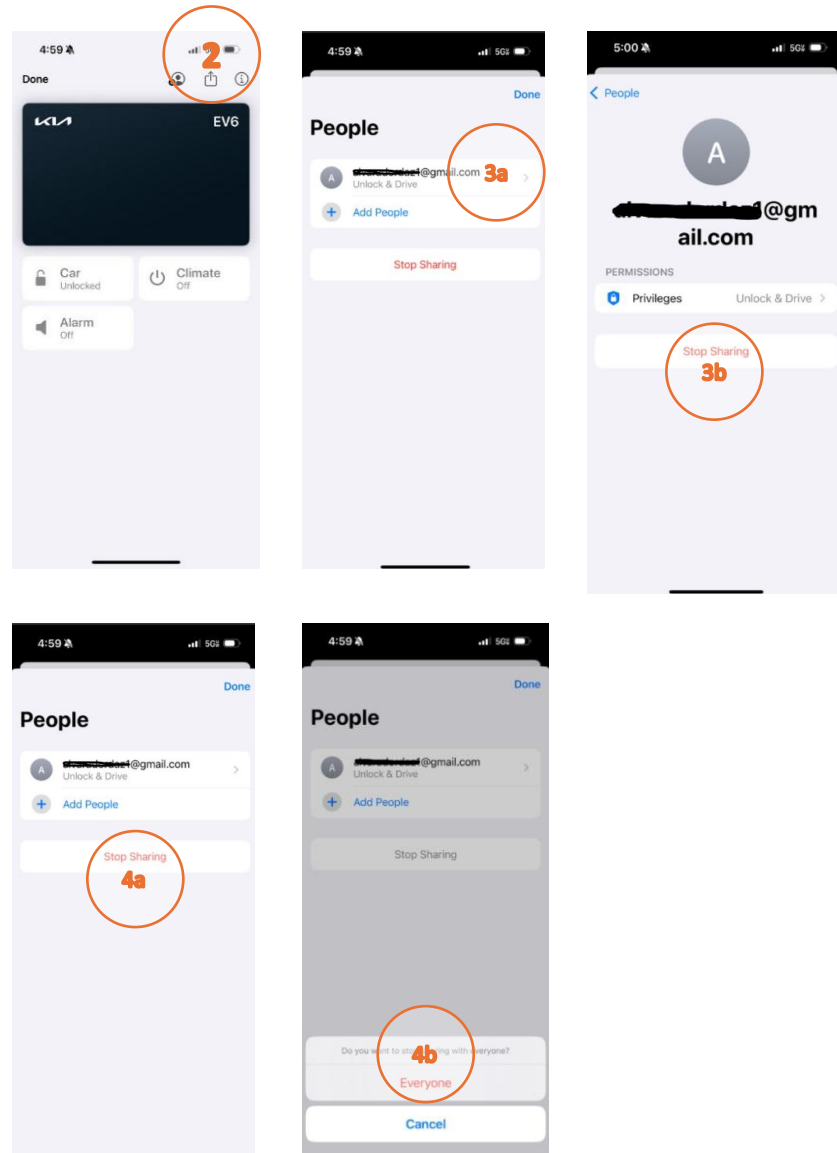
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1. Open your Apple Wallet and select the Kia digital key
2. Tap **"Shared Keys"** icon on top right-hand corner of screen
3. To remove an individual Shared Key
 - a. Select the desired Shared Key to be removed
 - b. Tap **[Stop Sharing]**
4. To remove all Shared Keys at the same time.
 - a. Tap **[Stop Sharing]**
 - b. Tap **[Everyone]**

All shared users will receive a notification that their Shared Key is no longer valid.

5. Follow the on screen prompts

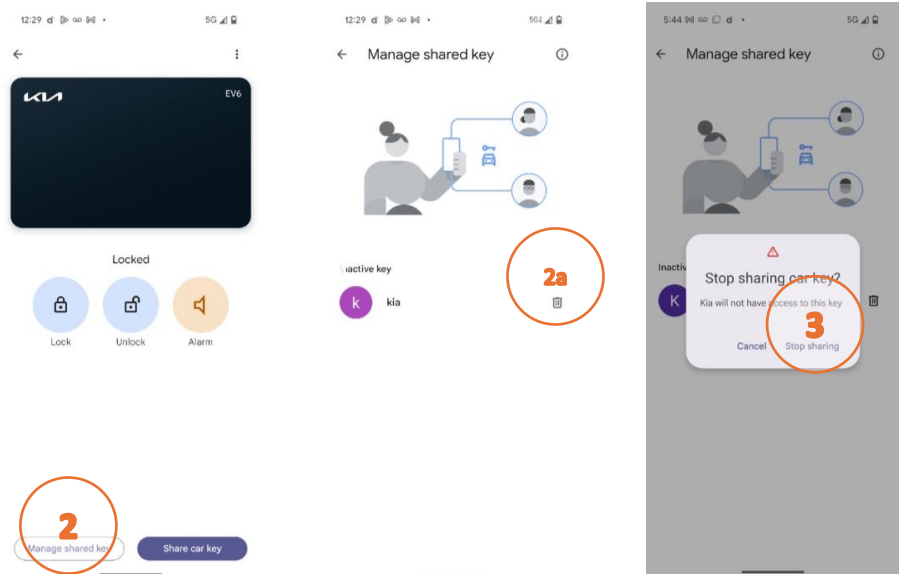




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Removing Shared Keys - Google

1. Open your Google Wallet and select the Kia digital key
2. Tap [Manage Shared Key].
 - a. Select shared Key that will be deleted and removed from Wallet App.All shared user will receive a notification that their Shared Key is no longer valid.
3. Tap [Stop Sharing] then follow the screen prompts.



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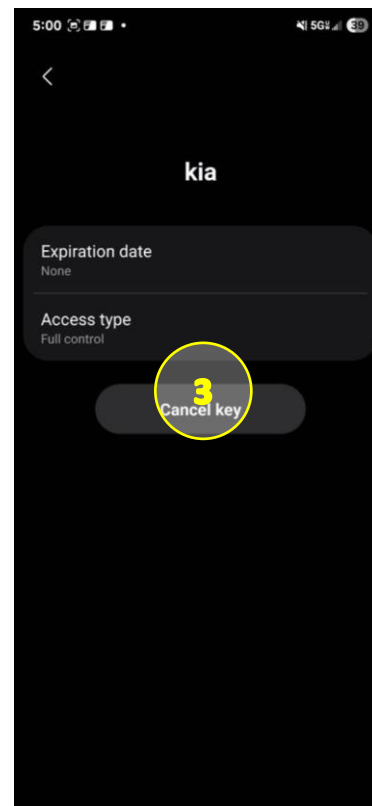
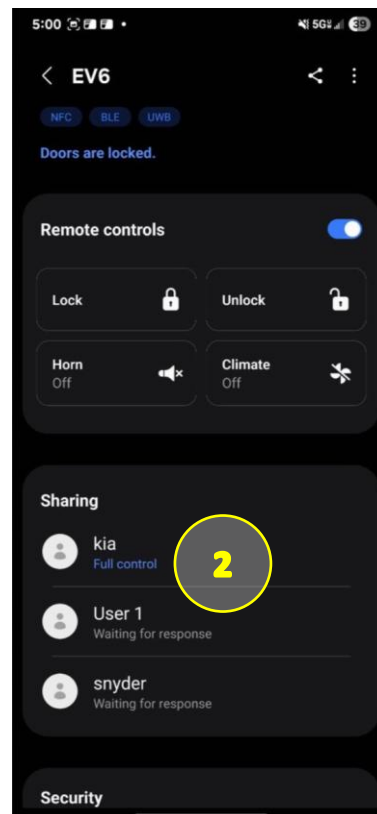
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Removing Shared Keys - Samsung

1. Open your Apple Wallet and select the Kia digital key
2. Select the Shared Key to be removed.
 - a. The selected shared will be deleted and removed from Wallet App.All shared user will receive a notification that their Shared Key is no longer valid.
3. Tap [Cancel Key] then follow the screen prompts.



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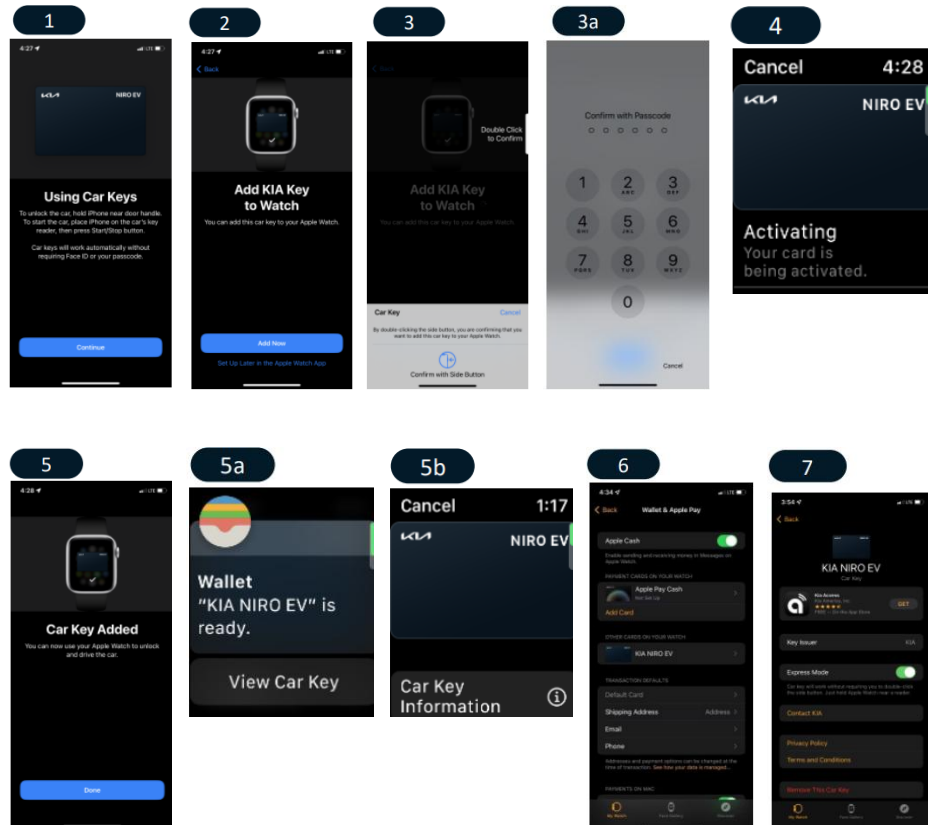
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1. Complete Digital Key Activation and Owner Key Pairing
 - a. Ensure Apple Watch is on and paired to your iPhone when you complete Owner Key pairing between iPhone and Infotainment System
2. You will be shown a screen prompt to add Kia Key to Apple Watch. Tap [Add Now]
3. Apple Wallet will ask you to confirm this decision
 - a. Enter phone passcode
4. Your Apple Watch will begin pairing a new digital Key
5. When the process is completed, the iPhone will indicate that the digital Key has been created. Tap [Done]
 - a. Your Apple Watch will show that a new digital key has been created and added to your Apple Wallet App. Tap [View Car Key] to view.
 - b. This screen shows your digital key on your Apple Wallet App
6. Your digital key will appear in your Watch App within the "Wallet & Apple Pay" section. Tap it to view
7. The screen will show details of the digital key





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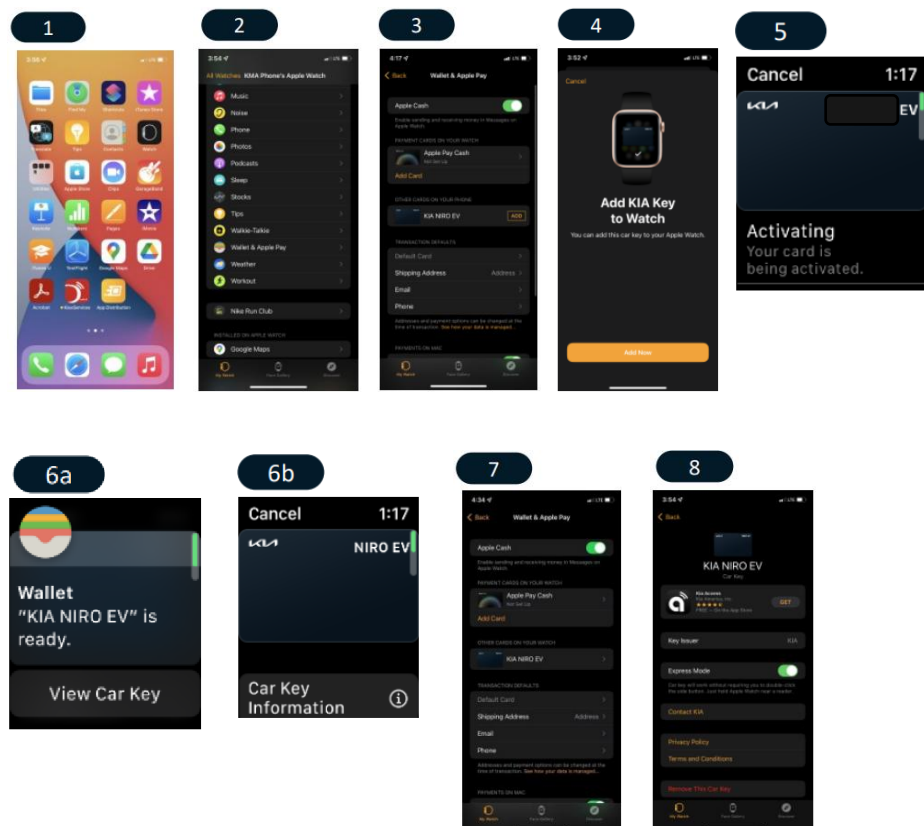
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1. Navigate to your Watch App
 - a. Make sure that your Apple Watch is switched on, worn on wrist, paired to your phone and present.
2. Tap the [Wallet & Apple Pay] section
3. If your Owner Key exists on your iPhone, you will see it listed. Tap [Add]
4. You will be shown a screen prompt to add Kia Key to Apple Watch. Tap [Add Now] then setup passcode.
5. Your Apple Watch will begin pairing a new digital key
6. When the process is complete, your iPhone will show that digital key has been created. Tap [Done]
 - a. Your Apple Watch will show that a new digital key has been created and added to your Apple Wallet app. Tap [View Car Key] to view.
 - b. This screen shows your digital key on your Apple Wallet app
7. Your digital key will now appear in your Watch App within the "Wallet & Apple Pay" section. Tap it to view.
8. The screen will show you details of the digital key





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Passive Mode

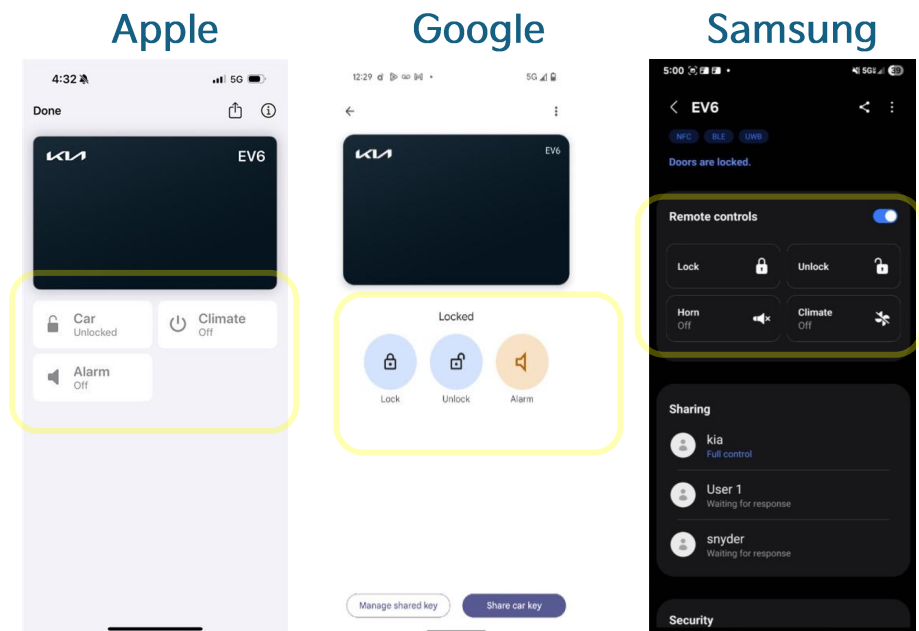
- Your vehicle will unlock as you approach your vehicle with your compatible smartphone.
- Start your vehicle by simply having your smartphone with you.

Touch Mode

- Unlock/Lock by hovering the back of your phone near the driver's door handle.
- Start the vehicle by placing your phone on the charging pad. Then press the brakes while pressing the engine start button.

Remote Control Mode

- Access remote commands* with the smartphone's ultra-wideband (UWB), position-based technology.



*Availability of functions depends on vehicle model, equipment, mobile devices and app settings.



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1. In the Kia Access app, navigate to the Digital Key screen.
2. Tap the [Deactivate Digital Key Service] button.

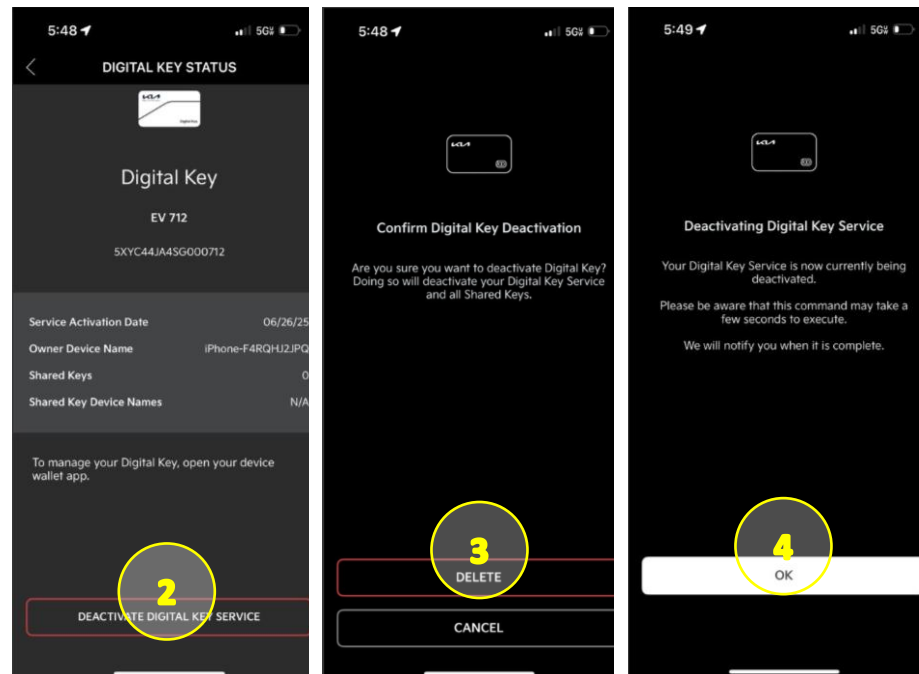
A screen appears to confirm you want to delete the service.

3. Tap the [Delete] button to confirm that you want to delete the Kia Digital Key 2.0 service from your vehicle.

A screen appears confirming that the service is deleted. All digital keys (owner key and shared keys) are deactivated. Digital keys will still remain in the wallet and must be manually deleted from within the wallet manually.

Note: You can reactivate the Kia Digital Key 2.0 service at any time by following the steps in the "Setting Up Kia Digital Key 2.0" section.

4. Tap the [OK] button. The Digital Key screen re-appears.



These steps are applicable for Apple Phones, Google Phones and Pixel Phones.



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1. Go to “Deleting Kia Digital Key 2.0” section of this guide and follow the steps to delete Kia Digital Key on your old phone.
2. Then, follow “Setting Up Kia Digital Key 2.0” instructions to add Kia Digital Key on your new smartphone.

Phone was lost or is no longer available

1. Kia Access App must be downloaded and installed on your new mobile phone.
2. All devices should have the latest version of their respective operating systems (iOS, Android) and respective wallet Apps (Apple Wallet, Samsung Wallet, Google Wallet).
3. Take your iPhone and at least one key fob to your kia and turn the vehicle on.
4. On your vehicle’s infotainment system, navigate to the Digital Key section from the Main Home Screen by selecting [Setup] > [Vehicle] > [Digital Key] > [Smartphone Key] > [My Smartphone Key].
5. Tap “Delete” to delete Owner’s Digital Key
 - a. Or Tap “Delete All” to delete Owner’s and all shared keys.
6. Login to your Kia Connect account
7. Then, go to “Setting Up Kia Digital Key 2.0” section and follow the steps with your new smartphone.



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What are Kia Digital Key 2.0 benefits and use?

Kia Digital Key 2.0 technology lets you store a digital key in Apple Wallet on iPhone, Google Wallet on Goggle and Samsung Wallet on your Samsung smartphone.

The digital key can lock/unlock and start your Kia.

Which vehicles are equipped with Kia Digital Key 2.0?

Eligible Kia vehicles that are enrolled in the Kia Connect Ultimate package have the Kia Digital Key 2.0 feature. Check the Kia Connect Availability page [LINK] for specific models and trim levels.

How can Kia Digital Key 2.0 link to my driver profile?

Kia Digital Key 2.0 allows you, as the owner, to link to the Driver 1 Profile in your vehicle. You can have your customized settings ready for you when you unlock the doors and get in.

Can Kia Digital Key 2.0 link to secondary driver profiles?

Currently, Kia Digital Key 2.0 only allows the owner to link to a driver profile.

How do I provide Kia Digital Key 2.0 access to others?

Owner can share keys with family and friends. Keys are shared directly from Kia Digital Key 2.0 in Apple Wallet, Google Wallet or Samsung Wallet.

How can I revoke/cancel a previously issued Kia Digital Key?

Owner can navigate to their native wallet app and find a list of Shared Users, then click upon a Shared User and cancel their access. The Shared User will see that their digital key access has been removed.

What kind of vehicle access control do I have for shared Kia Digital Key 2.0? Kia Digital Key 2.0 allows you to grant full access to your vehicle (unlock, lock, and drive) or limited access to unlock and lock your vehicle.



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What about if I change my smartphone?

You can delete your original owner key in the vehicle infotainment center and pair the new smartphone by going to the Digital Key section in the Kia Access app and following the instructions provided.

What if my smartphone is stolen?

For Apple iPhone Users:

Sign in to iCloud.com/find. Or use the 'Find My' app on another Apple device that you own, and mark your device as lost. The Kia Digital Key 2.0 will be deleted as part of the overall account locking process.

For Samsung Users: Access the "Find My Mobile" function on Samsung's website to begin searching for their phone

Kia Digital Key 2.0 will be deleted as part of the overall account locking process

Alternatively, the Kia owner can delete the digital key directly from their infotainment system. The Kia Digital Key 2.0 may also be deactivated from the Kia Owner's Portal or the Kia Access app.

What happens to my Kia Digital Key 2.0 keys if I sell my Kia?

You should delete your Kia Digital Key 2.0 profile before selling your Kia to ensure all digital keys are automatically removed. You can do this in the infotainment center inside the vehicle or from your Kia owner's account.

Can I use Kia Digital Key 2.0 if my smartphone/watch has no power?

Yes - there is a window of time key will still work on phone

What Apple devices are compatible with Kia Digital Key 2.0?

iPhones: Apple iPhone 11 or newer phones (excluding SE) can support Kia Digital Key 2.0.

Watches: Apple Watches Series 6 or newer (excluding SE) can support Kia Digital Key 2.0.

All Apple devices should be on the latest version of iOS.



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What Google devices are compatible with Kia Digital Key 2.0?

The following Google devices support Kia Digital Key 2.0:

Google Phones:

- Pixel 6 Pro or newer
- Pixel 9 Pro XL or newer
- Pixel 9 Pro Fold or newer
- Pixel Fold

Google devices should be on the latest version of the operating system and Google Wallet app.

Watches: Not currently available for Google watches.

What Samsung devices are compatible with Kia Digital Key 2.0?

The following Samsung devices support Kia Digital Key 2.0:

Samsung Phones:

- Galaxy S21+ or newer
- Galaxy S21 Ultra or newer
- Galaxy Note 20 Ultra or newer
- Galaxy Fold 2 or newer

Samsung devices should be on the latest version of the Android operating system and Samsung Wallet app.

Watches: Not currently available for Samsung watches.

What other Android devices are compatible with Kia Digital Key 2.0?

The following Android devices support Kia Digital Key 2.0:

Motorola Phones:

- Edge 50 Ultra or newer
- Razr 60 Ultra or newer

Android devices should be on the latest version of the Android operating system and Samsung Wallet app.

Watches: Not currently available for Android watches.



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What if I have no network coverage on my phone?

Kia Digital Key 2.0 uses Ultra Wide-band (UWB) and Near Field Communication (NFC) to access your vehicle. No network coverage is needed after the initial setup.

How many people can I share keys with?

You can share digital key with up to three (3) people.

What if I have more questions?

Please call the Kia Connect Call Center at (844) 886-9411, 7 days a week from 5:00 am PST to 6:00 pm PST If you have questions.