

Kia Access App Features Guide



Screens based on version 6.6.0







*Kia Connect features and service period vary by model, model year and trim. Check Kia Connect availability here.

Need help? Contact the Kia Connect Call Center at (844) 886-9411



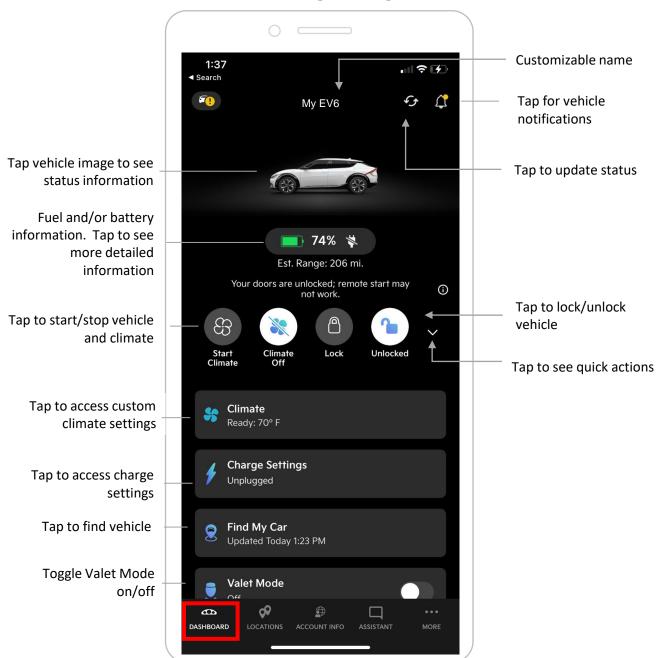
Kia Access Features Guide

Set Climate Dashboard / Vehicle Remote Remote Controls **Notifications** Start/Climate 5 Speed, Geofence, Stolen Vehicle My Trips Remote Charge **Curfew Alerts** Recovery 8 - 1112 13 14 - 19 Maintenance & Account Info: Location: Find Finance, SiriusXM, Owner Material Service Car, POIs, etc. **Notifications** 21 - 24 28 - 29 25 - 27 20 Call Center, Add / Link Vehicle Add/Remove Roadside FAQs, & Support **Drivers** Assistance 30 - 3234 - 40<u>41 - 46</u> 33 Feature Glossary Smartwatch App Digital Key, App Tutorial, e-Sources 49 47 - 48 50



DASHBOARD > Overview

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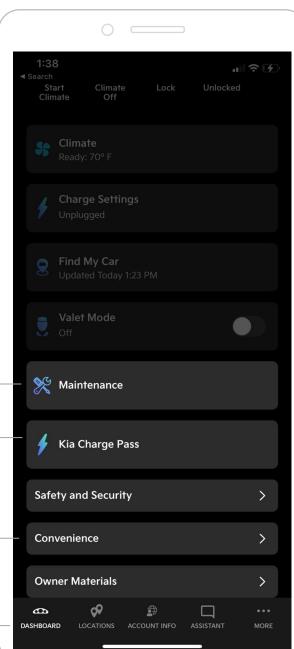


(Some screens simulated)



DASHBOARD > Overview

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Tap to access Maintenance screens and menus

Tap for Kia Charge Pass info

<u>Convenience:</u>

Tap for Departure Schedules, Sync, Calendar, My Trips, Driver Preferences, and Additional Drivers menus

Bottom Menus: Tap for Dashboard, Locations, Account Info, and more Safety & Security:

Tap for access to Stolen Vehicle Recovery and Speed, Curfew, and Geofencing alerts

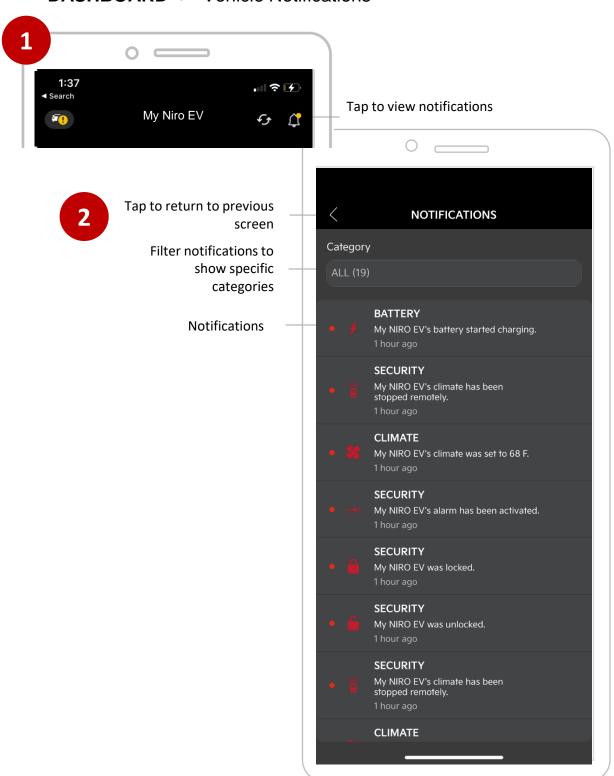
Owner Materials:

Tap for manual, videos, warranty info, and maintenance info

(Some screens simulated)



DASHBOARD > Vehicle Notifications





DASHBOARD > Set Climate – Presets and Custom Settings

(Some screens simulated)

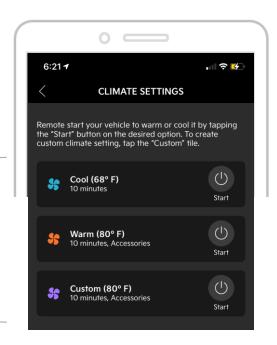
Tap Climate

1:38

■ Search
Start Climate Climate Off

Climate
Ready: 70° F

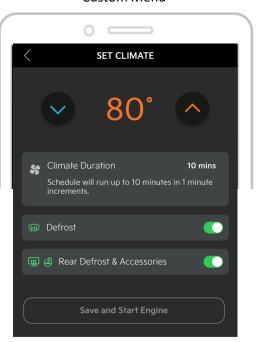
Tap Start to start vehicle with the Cool or Warm preset settings. The setting you choose will be the climate setting the next time you remote start the vehicle from the Dashboard. Tap Start on the Custom tile to set a custom climate



Custom Menu

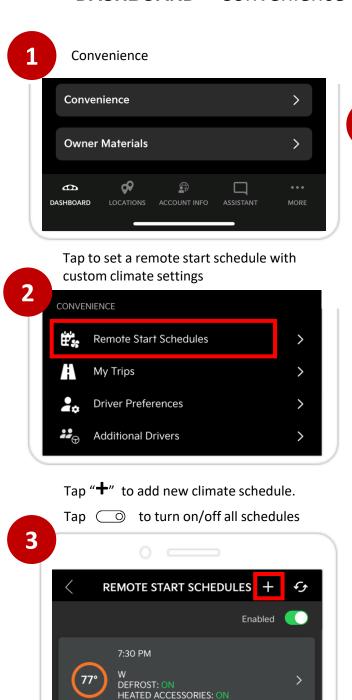
Customize your climate settings, then tap Save and Start Engine

Note: If you choose Custom climate settings, this will be the climate the next time you remote start the vehicle from the Dashboard





DASHBOARD > Convenience > Remote Start/Climate Schedules



DURATION: 6 MINS

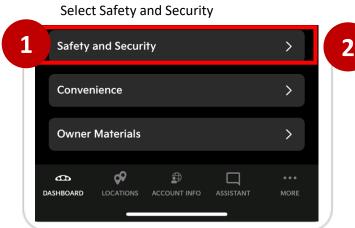
ACTIVE



Make and save custom climate selections



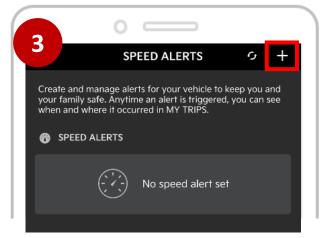
DASHBOARD > Safety and Security > Speed Alerts



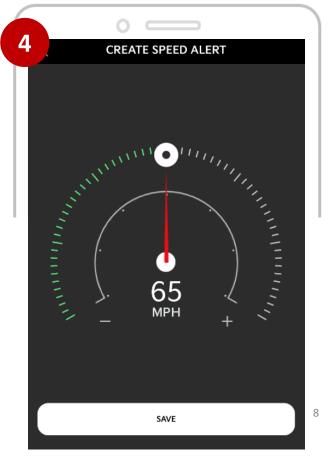


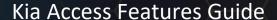


Select + to add Speed Alert



Select a speed and save to activate alert





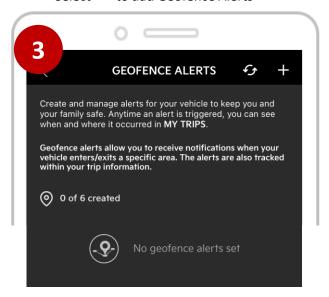


DASHBOARD > Safety and Security > Geofence Alerts

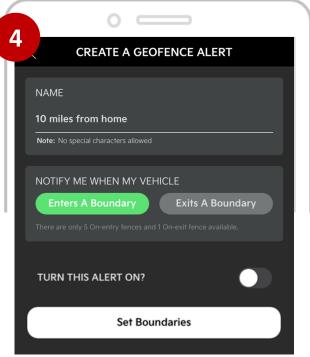
(Page **1** of **2**)



Select + to add Geofence Alerts



Select preferences and tap Set Boundaries

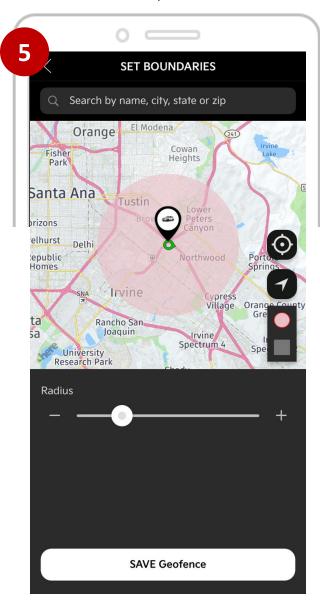




DASHBOARD > Safety and Security > Geofence Alerts

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Select Radius and tap Save Geofence





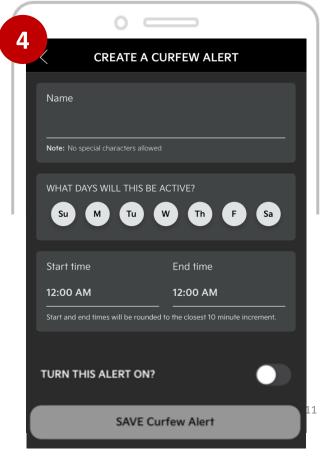
DASHBOARD > Safety and Security > Curfew Alerts



Select + to add Curfew Alert

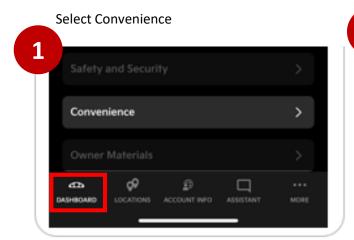


Make selections and toggle alert on, then tap SAVE Curfew Alert





DASHBOARD > Safety and Security > My Trips



Select My Trips

CONVENIENCE

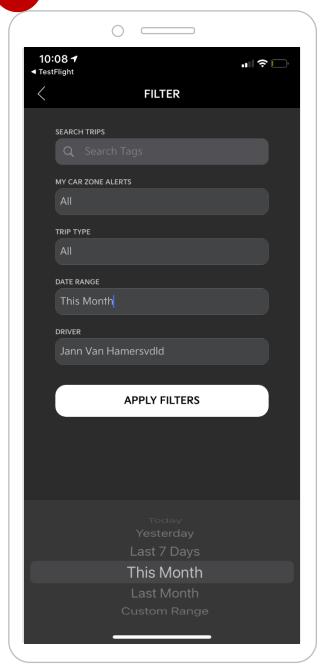
Remote Start Schedules

My Trips

Driver Preferences

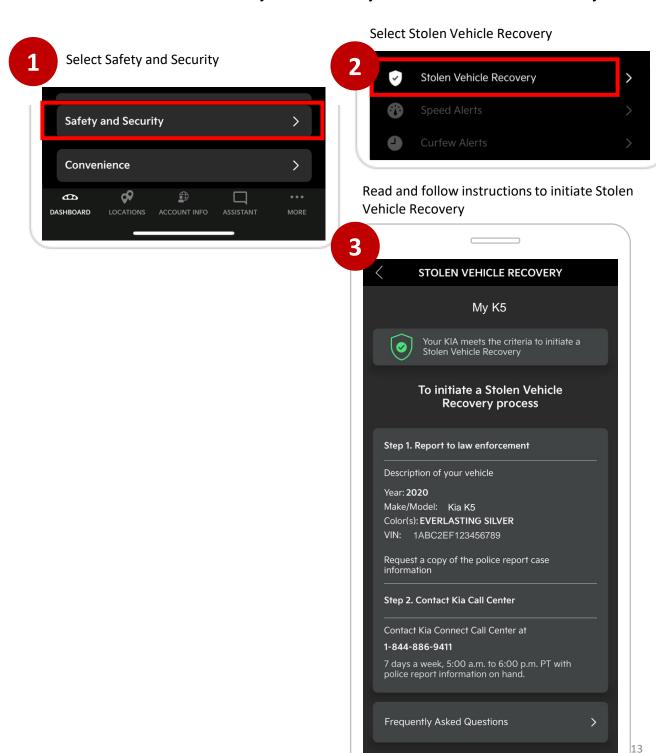
Additional Drivers

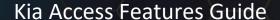
Enter filters and tap APPLY FILTERS to view previous trips





DASHBOARD > Safety and Security > Stolen Vehicle Recovery



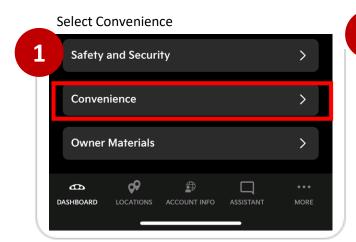




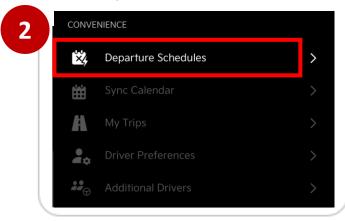
Set Departure Schedules (for limited EVs only)

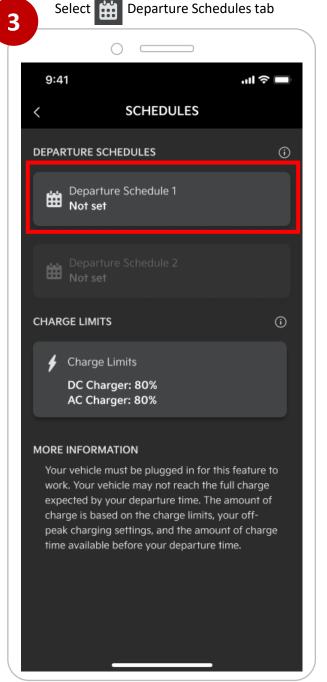
DASHBOARD > Convenience > Set Initial Climate Departure Schedule

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Select Departure Schedules







Set Departure Schedules (for limited EVs only)

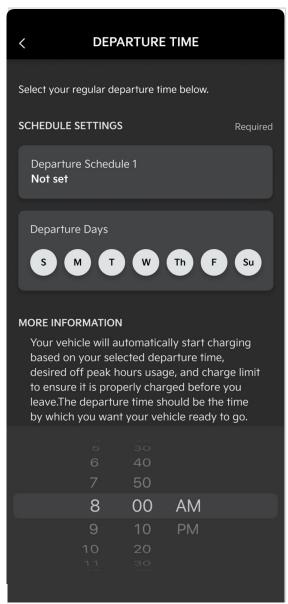
DASHBOARD > Convenience > Set Initial Climate Departure Schedule

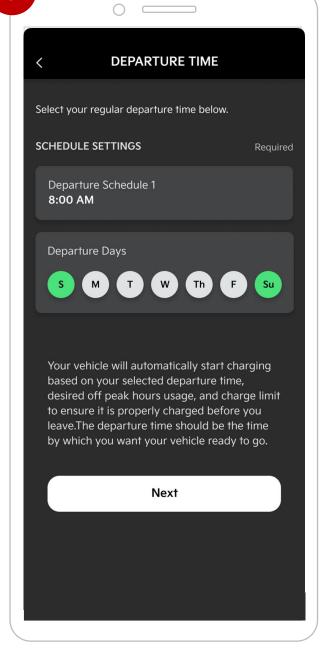
(Page **2** of **6**)

Select Departure Days and Time

Select Next

4







6

Set Departure Schedules (for limited EVs only)

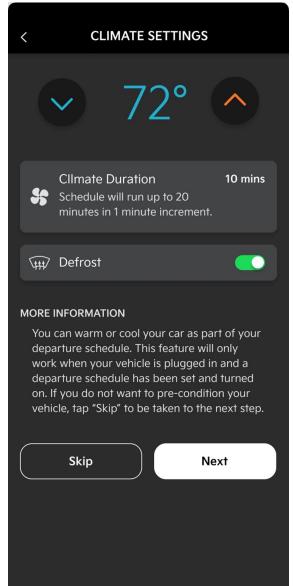
DASHBOARD > Convenience > Set Initial Climate Departure Schedule

(Page **3** of **6**)

7

Select temperature and duration, toggle

Defrost on or off, and tap Next



Make Off-Peak charging selections to lower charge cost during scheduled charging times

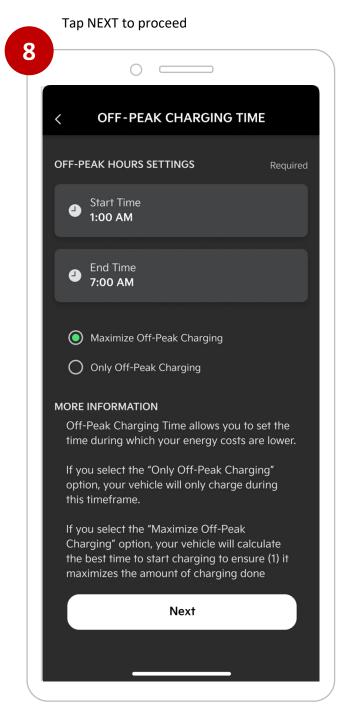
OFF-PEAK CHARGING TIME OFF-PEAK HOURS SETTINGS Required Start Time 1:00 AM **End Time** 12:00 AM Maximize Off-Peak Charging Only Off-Peak Charging MORE INFORMATION Off-Peak Charging Time allows you to set the time during which your energy costs are lower. If you select the "Only Off-Peak Charging" option, your vehicle will only charge during 8 00 **AM** PM



Set Departure Schedules (for limited EVs only)

DASHBOARD > Convenience > Set Initial Climate Departure Schedule

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Set Departure Schedules (for limited EVs only)

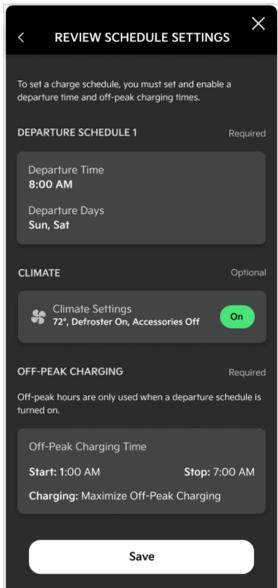
DASHBOARD > Convenience > Set Initial Climate Departure Schedule

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Tap Save to set schedules and lock in

settings 9



The On indicator will show when Departure Schedule is active

SCHEDULES Updated: Today at 09:41 AM 🥎 **DEPARTURE SCHEDULES ①** Departure Schedule 1 8:00 AM Sun, Sat Climate Settings 72°, Defroster On, Accessories Off Departure Schedule 2 Not set OFF-PEAK CHARGING **(i)** Off-peak hours are only used when a departure schedule is turned on. Off-Peak Charging Time Start: 1:00 AM Stop: 7:00 AM Charging: Maximize Off-Peak Charging **CHARGE LIMITS** (i) Charge Limits DC Charger: 80% AC Charger: 80%

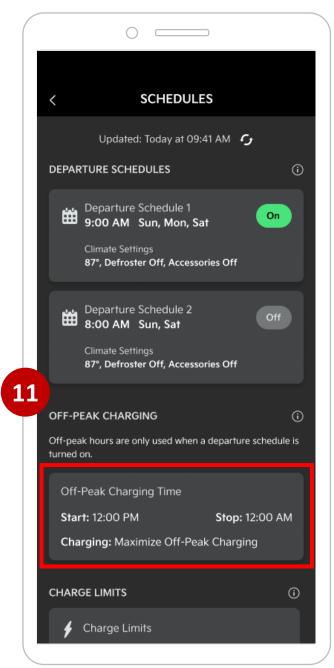


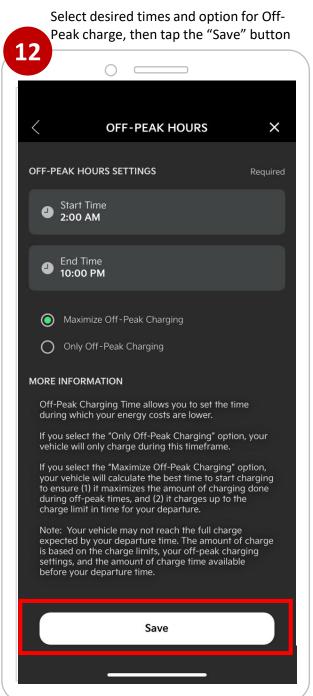
Edit Departure Schedule

DASHBOARD > Set Off-Peak Charge Timing (optional)

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Select Off-Peak Charging Time

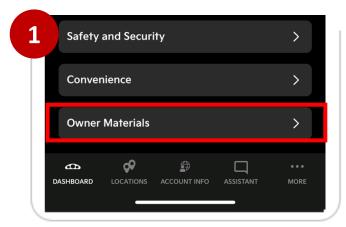




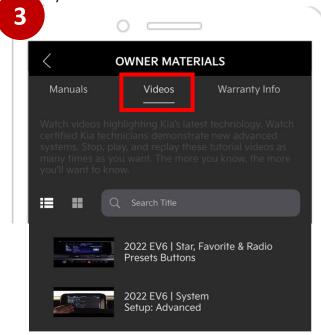


DASHBOARD > Owner Materials: Manuals, Videos, Warranty

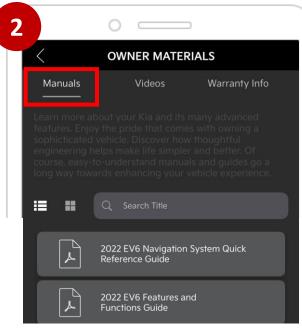
Tap Owner Materials to access Manuals, Videos, and Warranty Info tabs



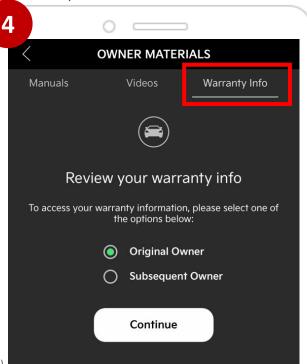
Tap Videos tab to search videos related to your vehicle



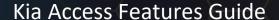
Tap Manuals tab to search owner manuals



Tap Warranty Info tab to view your warranty information

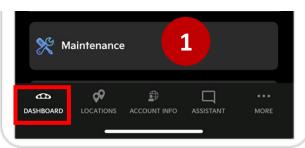


(Some screens simulated)





DASHBOARD > Maintenance Overview

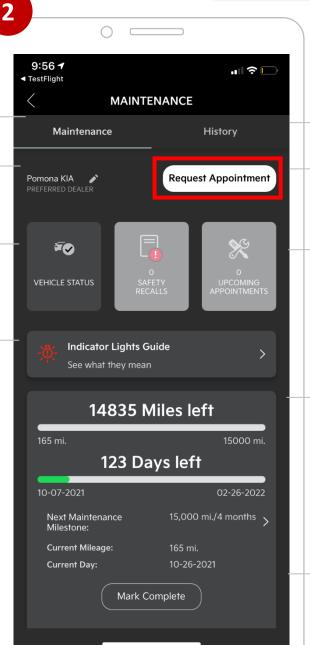


Tap to view Maintenance Menu

Tap to edit preferred Kia dealer

Tap to view Vehicle Status

Tap to view dashboard indicator light symbols and definitions



Tap for maintenance history

Tap to schedule service appointment with preferred Kia dealer

Icons show Upcoming Appointments or Safety Recalls when applicable

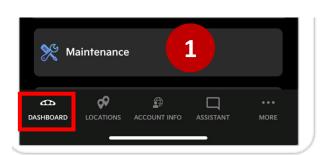
Track maintenance schedule and mileage

Tap Mark Complete once scheduled maintenance is complete

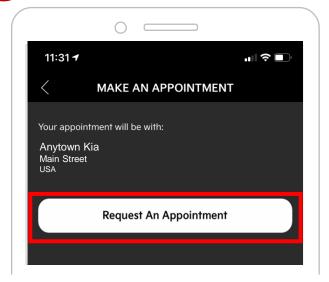


DASHBOARD > Maintenance > Dealer Appointment

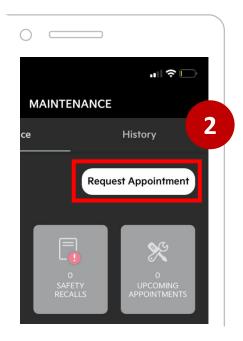
Tap Maintenance menu to access the page



Search for and select your preferred dealer, then tap Request an Appointment

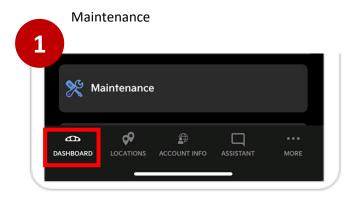


Tap Request Appointment to schedule an appointment with preferred Kia dealer



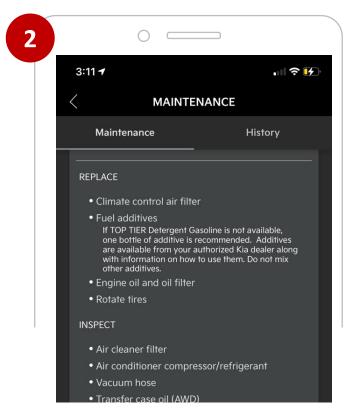


DASHBOARD > Maintenance > Milestones and History

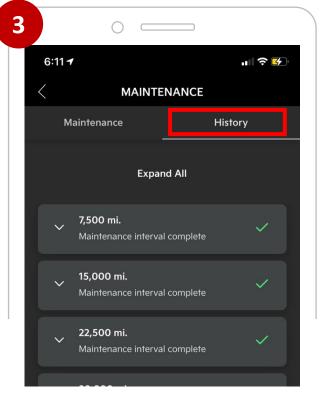


Scroll down to see recommended maintenance for vehicle milestone

Tap History tab to see maintenance history



Important Note: To see information below, scroll to bottom of page



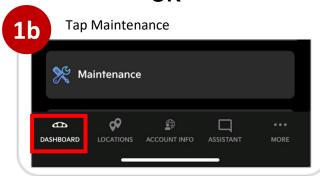


DASHBOARD > Maintenance > Vehicle Status

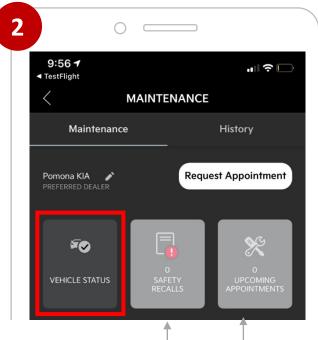


Tap vehicle image to access Vehicle Status screen

OR



Tap Vehicle Status to access related menu

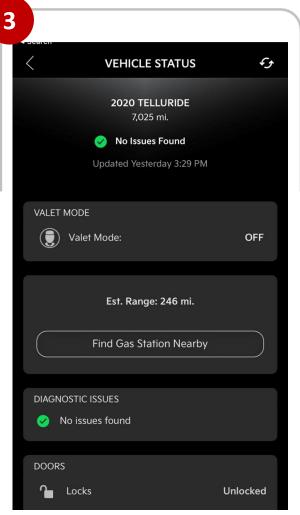


Tap for SAFETY RECALLS

Tap for UPCOMING

APPOINTMENTS

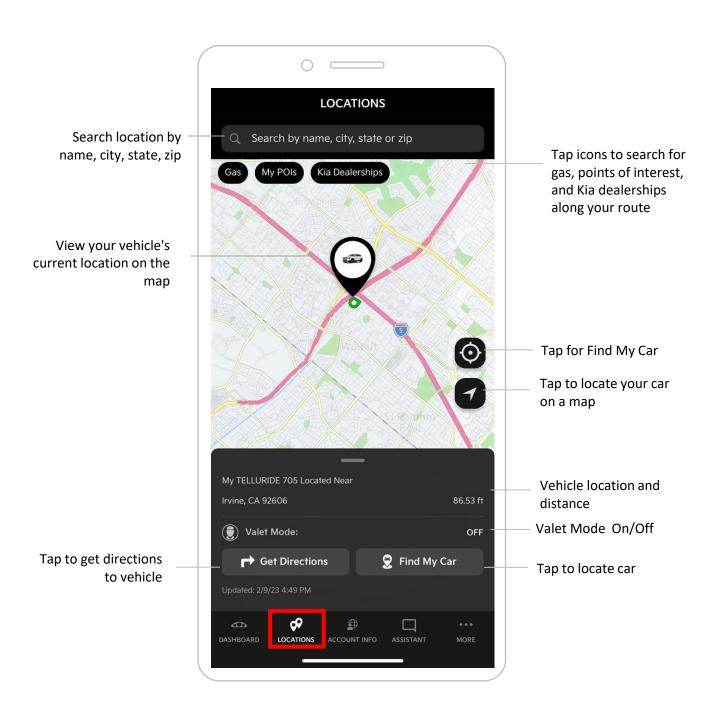
Scroll Vehicle Status screen for valet mode, estimated range, diagnostic issues, and security status of vehicle's doors, hood, and more



(Some screens simulated)

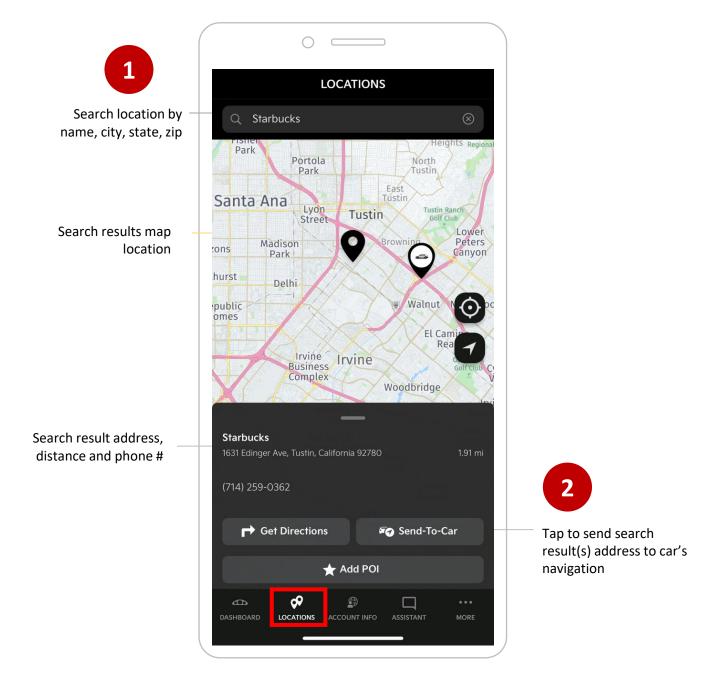


LOCATIONS > Overview





LOCATIONS > Search location and Send-to-Car

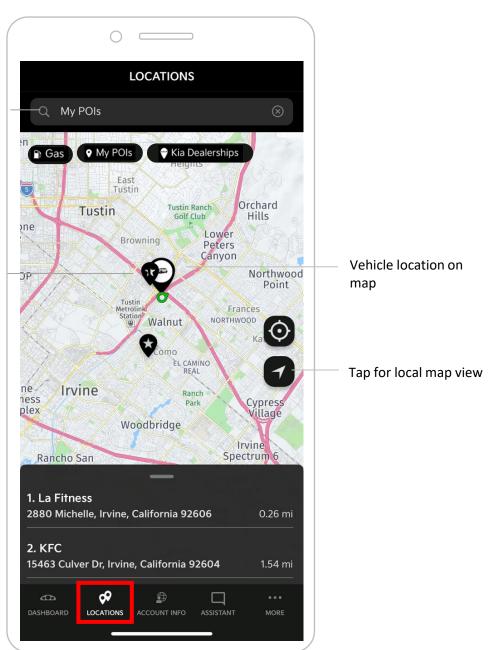




LOCATIONS > Points of Interest (POIs)

Search for POIs, like restaurants

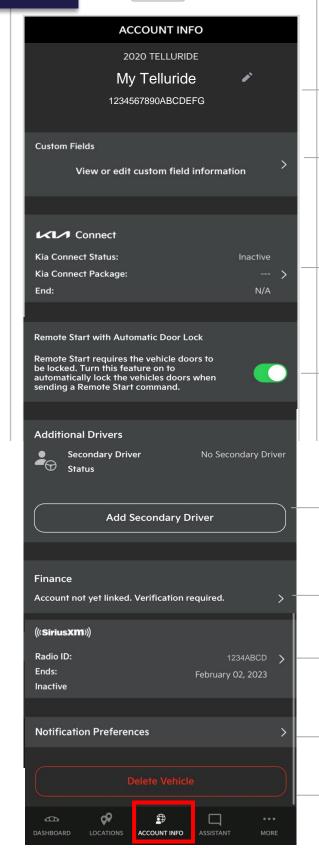






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ACCOUNT INFO > Overview

Vehicle Info: Year and Model, Vehicle Nickname, VIN

Tap to create custom fields—e.g., Insurance provider and contact information

Tap to see Kia Connect status, package, and term end date

Set toggle to automatically lock doors if unlocked to prevent failure of remote start command

Tap to link and access Kia Finance account and make payments

Link and access Kia Finance account details and make payments

Tap to view SiriusXM information and activation status

Tap to view Kia Connect notifications like maintenance and diagnostic alerts, remote alerts, and My Car Zone alerts

Tap to delete vehicle from Kia Owner's Portal

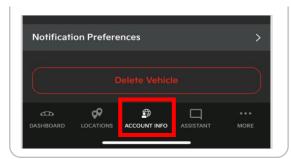
(Some screens simulated)



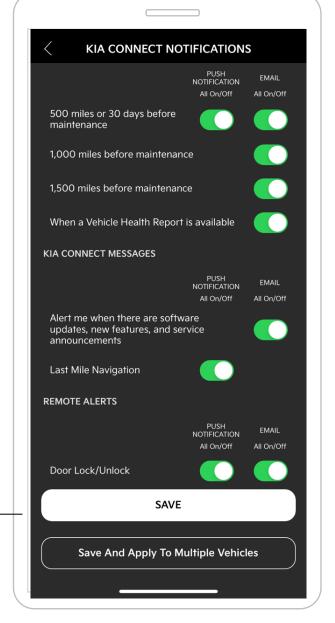
ACCOUNT INFO > Kia Connect Notifications

(Some screens simulated)

Tap Notification Preferences



Update Kia Connect notification preferences by toggling on and off



Toggle Kia Connect notification preferences on and off, then tap SAVE for one vehicle or Save and Apply to Multiple Vehicles for all vehicles

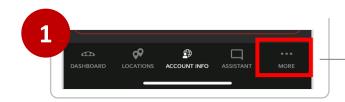


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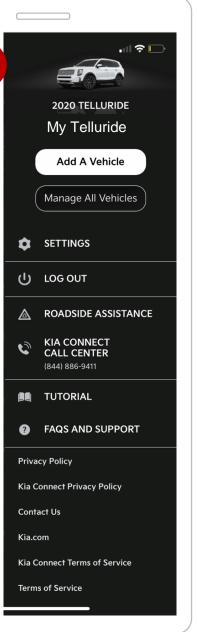
(Some screens simulated)

MORE > Overview



Tap MORE for additional info

Tap to add another vehicle
Tap to view and manage all vehicles in app
Tap to access app settings
Tap to log out
Tap to request Roadside Assistance
Tap to call Kia Connect Center
Tap to view Kia Access
App tutorial

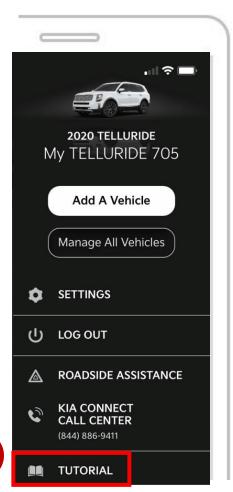


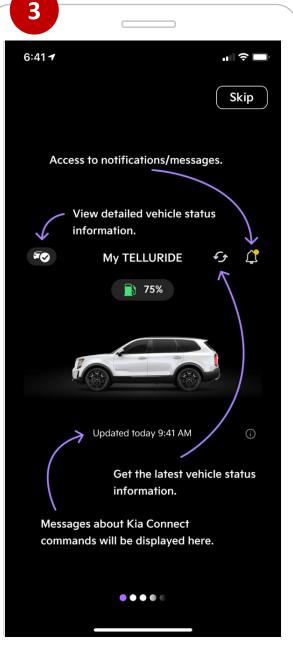


MORE > App Tutorial



Tap TUTORIAL





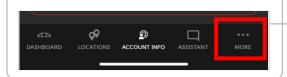
Follow tutorial screens

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MORE > FAQs and Support

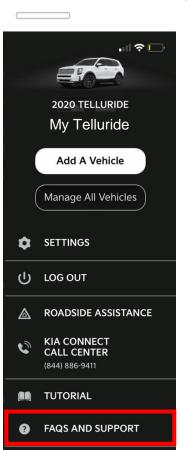
(Some screens simulated)

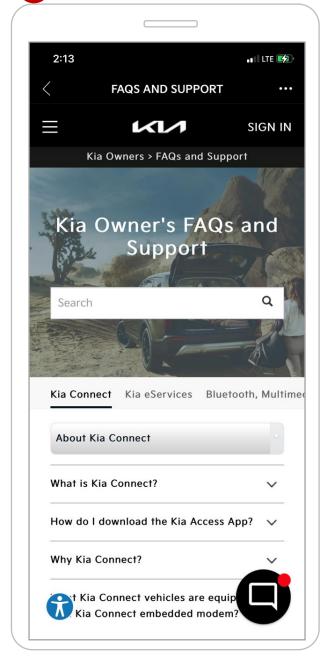


Tap More 1

3 Search for FAQs or choose FAQ categories



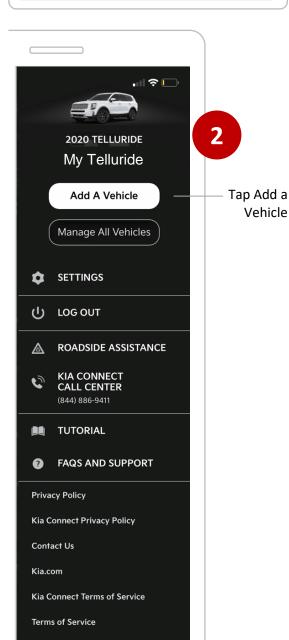


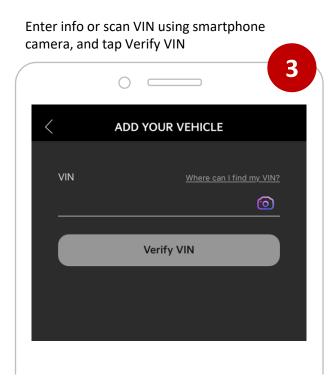




MORE > Manage Vehicles > Add Vehicle









Kia Access Features Guide

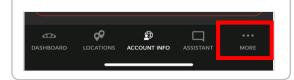
Index

IMPORTANT: Instructions for owner and primary account holder

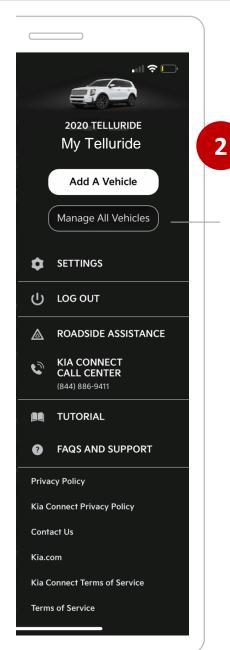
MORE > Manage Vehicles > Add Drivers

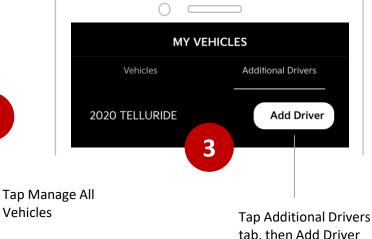


(Page **1** of **5**)



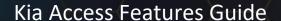
Tap MORE





tab, then Add Driver

Vehicles





IMPORTANT: Instructions for owner and primary account holder

MORE > Add Additional Driver(s)



(Page **2** of **5**)

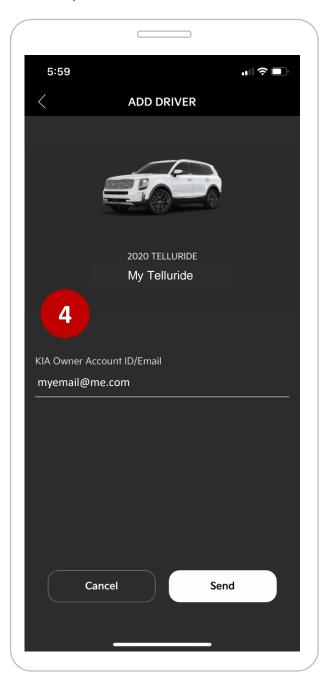




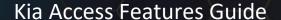
(Some screens simulated)

Enter app login email for secondary driver, then Send

Check boxes to agree with Terms and permissions, then tap OK









IMPORTANT: Instructions for secondary driver account on their phone

MORE > Add Additional Driver



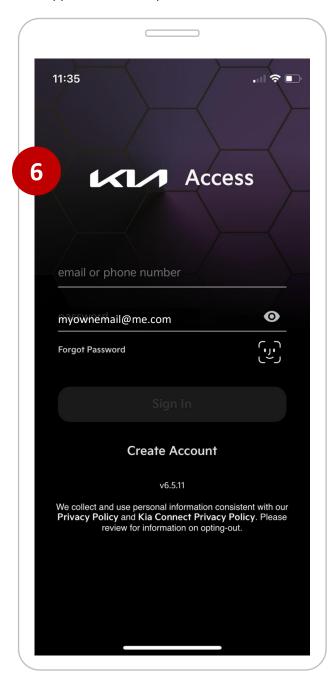
(Page **3** of **5**)

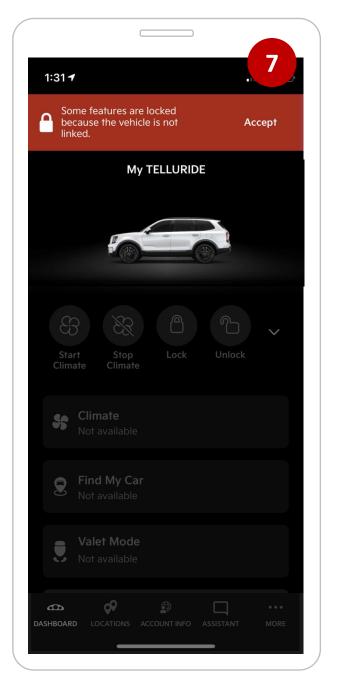




Secondary driver will login to Kia Access app with their unique credentials

Tap Accept on Dashboard banner







IMPORTANT: Instructions for secondary driver account on their phone

MORE > Add Additional Driver



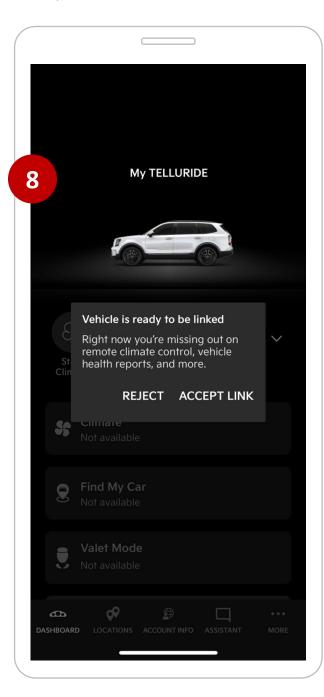
(Page **4** of **5**)



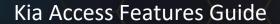


Tap ACCEPT LINK

Check boxes to agree with Terms and permissions, then tap ACCEPT









IMPORTANT: Instructions for secondary driver account on their phone

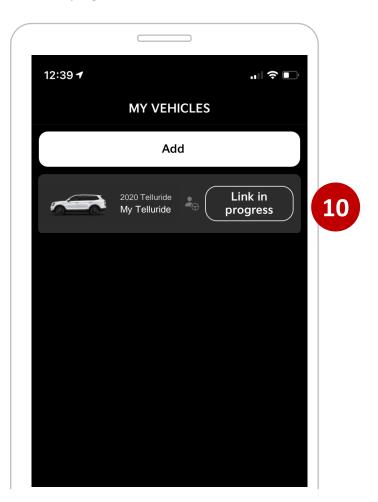
MORE > Add Additional Driver

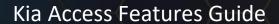


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"Link in progress" indicates link status





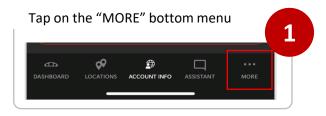


IMPORTANT: Instructions for owner and **primary account**

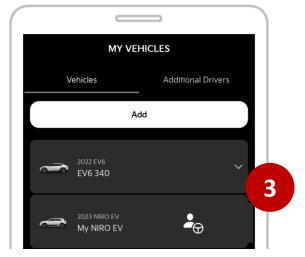
holder

MORE > Delete or Unlink Additional Driver(s)

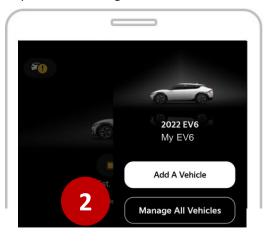




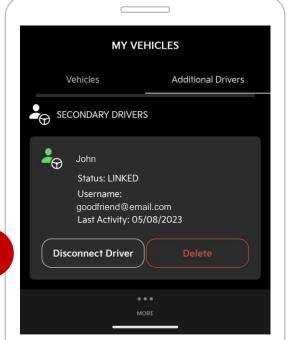
Tap "Delete" or "Unlink" under the SECONDARY DRIVERS heading



Tap on the "Manage all Vehicles" button



Tap on the "Delete" button to remove Driver



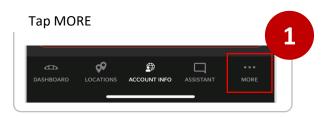
4



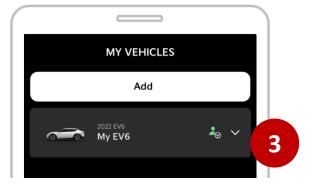
IMPORTANT: Instructions for owner and primary account holder

MORE > Secondary driver deletion of account

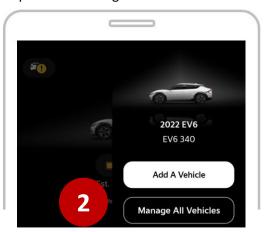




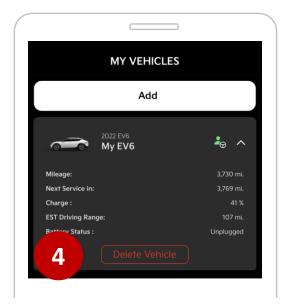
Tap "Delete" or "Unlink" under the SECONDARY DRIVERS heading

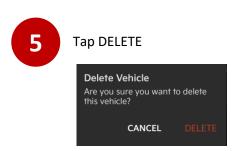


Tap on the "Manage all Vehicles" button



Tap on the "Manage all Vehicles" button

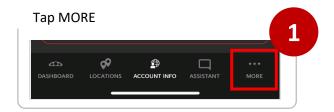




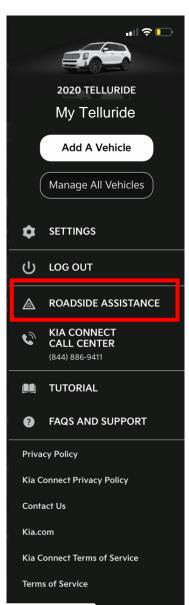


MORE > Roadside Assistance

(Page 1 of 6)



Tap Roadside
Assistance to initiate
assistance request



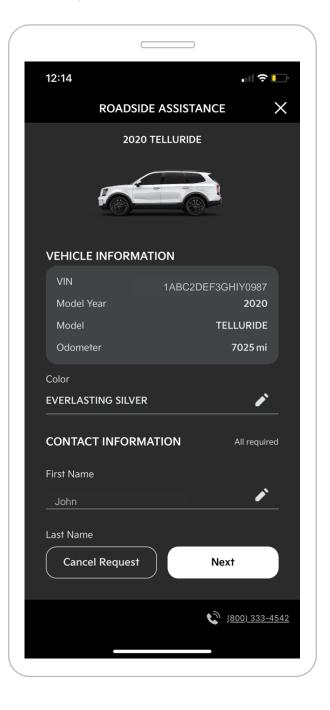


MORE > Roadside Assistance > Vehicle Information

(Some screens simulated)

(Page **2** of **6**)

Pre-populated vehicle information like VIN, Model Year, Model, Odometer reading, and Color





MORE > Roadside Assistance > Vehicle Location

(Page **3** of **6**)

12:18 7 🕏 🔲 ROADSIDE ASSISTANCE North American IDC Kia America **VEHICLE LOCATION** Irvine, CA 92606 Use Vehicle Location 🤶 Location Type Blocking Traffic **Additional Comments** Optional Additional comments **Blocking Traffic**

App uses GPS coordinates to map VEHICLE LOCATION and provide roadside service provider with address

Input location manually if the location information provided in the app is not accurate or available

Select Location Type



MORE > Roadside Assistance > Vehicle Issue

(Some screens simulated)

(Page **4** of **6**)



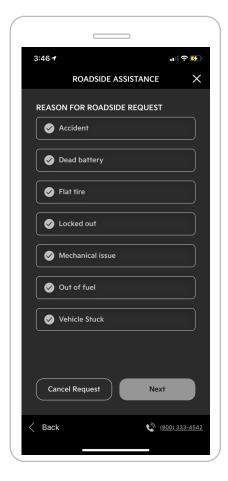
Select reason for roadside assistance, then tap Next

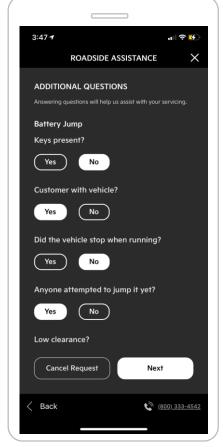


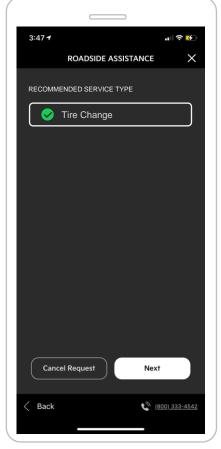
Answer questions to help the service provider understand the nature of your roadside assistance request, then tap Next



View recommended service, then tap Next







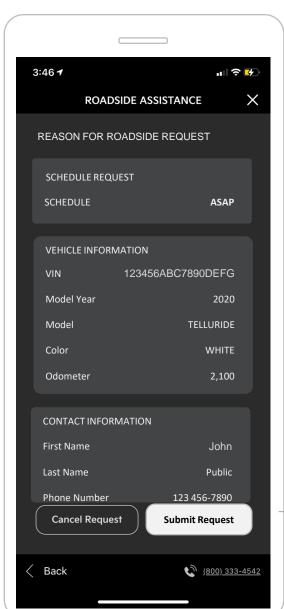


MORE > Roadside Assistance > Service Submission

(Some screens simulated)

(Page **5** of **6**)

Verify your information is correct, then tap Submit Request



Tap "Submit Request" button to initiate Roadside Assistance



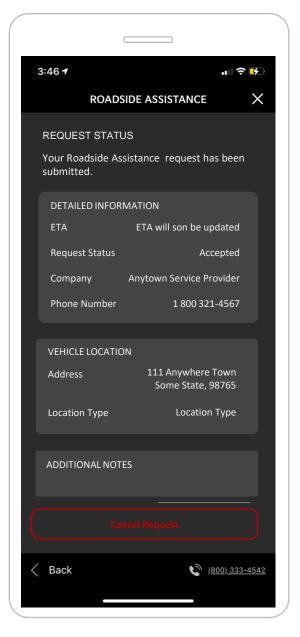
MORE > Roadside Assistance > Service Request Status

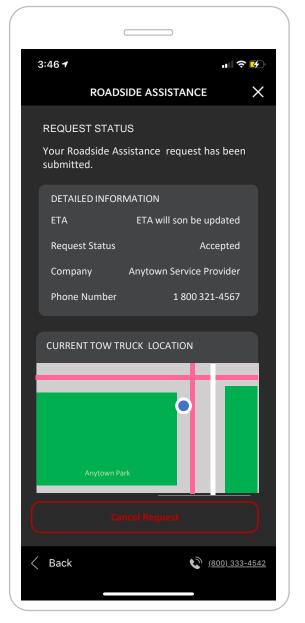
(Some screens simulated)

(Page **6** of **6**)

View status updates and Roadside provider contact info

Track service provider location with the in-app map



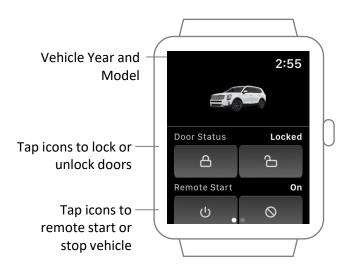


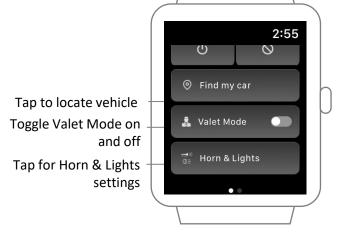


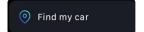
SMARTWATCH APP > Overview (Gas and EV Features)

(Some screens simulated)

Vehicle status













SMARTWATCH APP > EV Specific Features

(Some screens simulated) 11:31 Tap to see vehicle status 40% **#** Est. Range 100 mi. Odometer 3,071 Display of estimated Remote Charging Battery range, vehicle miles, remote battery status (unplugged or plugged) **Status Page** Tap to return to previous page ⟨ Vehicle Status 11:32 Plugged/Unplugged indicator 40% Battery charge level indicator **Updated Today** 5 11:30 AM Estimated range, vehicle Est. Range 100 mi. miles, door lock status, and Odometer 3,071 mi. door/trunk open/closed Locks Locked status Doors Closed Closed 11:31 Charging Battery Plugged/Unplugged status Tap icons to start or stop 8 charging battery **Door Status** Locked Tap icons to lock or unlock Lock/Unlocked status 8 Ъ doors Off Remote Start Tap to remotely start or turn Remote Start on/off status ம off vehicle

48



Kia Connect e-Sources

Kia Owner's Portal

Kia Digital Key 2 Touch (Model exclusive)

Kia Digital Key 2 Touch benefits:

- Available on Apple Wallet and Samsung Pass
- · Remotely share keys with family and friends
- Use smartphone/watch to start, lock, and unlock vehicle
- On Apple Wallet and Samsung Pass
- · Easily manage shared keys and control access

User Guide



FAQs



Follow QR code, then click SUPPORT Kia Connect Availability Checker



Follow QR code above, then enter requested vehicle info Enrollment Steps



Follow QR code, then click Setup Kia Connect



Kia Connect Feature Glossary

(Note: Not all Kia Connect features are listed below)

	Description
Trip Info	Access your vehicle's driving data-speed, distance, and location.
Vehicle Health Report	Get monthly diagnostic reports on your vehicle's health, tips and available coupons.
Roadside Assistance	Automatically provide vehicle location for Roadside Assistance during an emergency, 24/7.
Climate Scheduling	Set your vehicle's cabin climate to your preference online or from the app.
911 Connect	If vehicle airbag deploys, Kia Connect system automatically attempts to call 911 and send vehicle location to emergency agents.
Maintenance Reminder	Get reminders about your Kia's regularly scheduled maintenance.
Find My Car	Find and get directions to your vehicle's location.
Stolen Vehicle Recovery	Uses Kia Connect technology and trained Kia agents to assist law enforcement with vehicle recovery.
Stolen Vehicle Immobilization	Allows shut down of stolen vehicle's engine.
Geofence Alert	Get vehicle geofence alerts based on your preset preference.
Curfew Alert	Get vehicle curfew alerts based on your preset preference.
Speed Alert	Get vehicle speed alerts based on your preset preference.
Diagnostic Alerts	Receive diagnostic notifications if a warning indicator is triggered.
Valet Alert	Receive an alert if your vehicle is driven beyond your pre-set limit.
Low Starter Battery Alert (12V)	Get an alert if your starter battery is too low.
Vehicle Alarm Notification	Receive a notification whenever your vehicle alarm goes off.
Panic Button Notification	Get notified if panic button is triggered.
Rear Seat Occupancy Notification	Be alerted if rear seat passengers are detected once doors are locked.
Remote Mileage Check	Get mileage reading online or from the app.
Remote Lock & Unlock	Remotely lock or unlock your vehicle online or from the app.
Remote Horn & Lights	Trigger your horn and lights remotely to find your car or for safety purposes.
Remote Start & Stop	Start or stop your vehicle online or from the app.
Remote Start with Climate Control	Set your vehicle's cabin temperature remotely online or from the app.
Remote Heated Seats	Warm your seats remotely online or from the app on a cold day.
Remote Ventilated Seats	Ventilate your seats remotely online or from the app on a warm day.
Kia Skill (Amazon Alexa)	Perform commands comfortably from home with your voice.
Remote Charge & Stop Charge	Remotely start or stop charging your vehicle online or from the app.
Charging Status Notification	Receive the latest charge status for your vehicle.
Charge Scheduling	Set your vehicle's Charging Schedule preference online or from the App.
Send Destination to Car	Send search destination results directly to your vehicle's navigation online or from the app.
Kia Connect Voice Assist	Kia Connect Voice Assist allows your vehicle to search online for your POIs instead of using the in-vehicle's offline search, providing you with better search results.
Connected Routing	This new feature provides efficiency, accuracy, and timeliness by providing better routing, higher arrival time accuracy and real-time traffic data.
Connected Weather	Provides weather for more than 25,000 cities.
Over the Air Infotainment and Navigation Updates	Updates the infotainment system and navigation maps over the air.



Kia Connect Feature Glossary

(Note: Not all Kia Connect features are listed below)

Feature Name	Description
Kia Digital Key 2 Touch	Access and start your Kia using your smartphone or smart watch. Remotely share your digital key capabilities with family and friends.
Surround View Monitor	Capture a 360-view image right from your vehicle. View images in the Kia Access app and Kia Owner's portal.
Wi-Fi Hotspot	Makes vehicle a Wi-Fi hotspot to enjoy online movies, games, social media, and more for up to five devices at once.
Last Mile Navigation	Continues navigation to the final destination after the vehicle is parked.
Connected User Profiles	Sync your vehicle profile and share selected settings with other compatible vehicles. Also, view and change applicable vehicle settings from your Kia Access app.
Usage-Based Insurance	Provides access to savings opportunities from participating insurance companies that offer competitive rates for a qualifying Driving Score.
Remote Heated Accessories (Side and rear window; steering wheel)	Remotely heats the steering wheel, and side and rear windows.
Speed / Red Light Cam Alerts	Alerts drivers of speed and redlight cameras.
Calendar	Links the owner's Google or iCloud calendar so that it is viewable in Kia's Infotainment system.